



IMPORTANT SAFETY RECALL

DATE: April 2012

TO: Micro Bird Distributors

SUBJECT: Recall # 12-052-BRU (NHTSA 12V-154)
(Braun lift – outer roll stop latch mechanism)

FROM: Valérie Fortin, Regulations and Standards Technician, Corp. Micro Bird inc.

Please find enclosed a copy of the notification letter we will mail to our end users in the next days regarding Micro Bird recall # 12-052-BRU:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Micro Bird has decided that a defect, which relates to motor vehicle safety, exists in certain 2008 through 2010 Micro Bird G5 buses equipped with Braun Century and Vista 2nd generation Dual Parallel Arm model wheelchair lifts manufactured from November 2006 to September 2010. Our records show that you own the vehicle(s) with the vehicle identification number shown above (or on the reply sheet).

What is the safety issue?

The lift may develop or exhibit a defect related to the outer roll stop latch. The defect manifests itself when the roll stop latches are no longer capable of restraining the roll stop to prevent wheelchair's passenger from defeating or riding over the roll stop.

This defect may result in a passenger falling from the elevated lift platform and being injured or killed.

What should you do?

To correct this condition, please contact your local authorized Braun dealer and schedule an appointment. Please bring this owner notification form with you at the time of your appointment and give it to your dealer. This form identifies the lift and the service that is required.

If you have any problem obtaining the needed repair, or wish to schedule service with an approved Braun Technician, **please contact The Braun Customer Experience Group at 1-800-488-0359**. A Braun Product Support representative will arrange for prompt attention to your lift.

You may also contact Vincent Demers at Micro Bird Service and Warranty at vincent.demers@microbird.com or 1-819-477-2012 ext. 264 if you have any problems or questions.

What we are asking you to do...

Complete the repair and return the reply sheet to Corp. Micro Bird. This will enable us to update our file and make sure the repair has been done.



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How long will it take?

The work will take less than one hour to complete. However, additional time may be required depending on your inspection and their shop schedule.

A list of vehicles involved is enclosed. If some have been sold & are not registered yet, please register them as soon as possible.

Dealers are required to have all units in inventory modified/repared before delivery to the final owner.

We regret any inconvenience this may caused you.