



Kawasaki Motors Corp., U.S.A.

September 20, 2013

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Recall No 12V-134 Supplemental information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. (KMC) hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the Defect Report dated March 29, 2012.

9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance: The attached Service Bulletin was mailed to all motorcycle dealers on September 19, 2013.

Please contact the undersigned if there are any questions in this matter.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A.

Russel Brenan
by Kim Harris

Russel Brenan
Senior Advisor, Government Relations and Public Affairs

Attachment

P . O . B o x 2 5 2 5 2
S a n t a A n a , C a l i f o r n i a
9 2 7 9 9 - 5 2 5 2

9 4 9 / 7 7 0 - 0 4 0 0
F a x 9 4 9 / 4 6 0 - 5 6 0 0
w w w . k a w a s a k i . c o m

9950 Jeronimo Road
Irvine, California
9 2 6 1 8 - 2 0 8 4

SERVICE

First Issued: April 5, 2012
Reissued: April 20, 2012
Revised: October 11, 2012
Revised: September 19, 2013

Page 1 of 9

REPLACES: Please discard MC12-03 dated October 11, 2012

MODEL: 2009 ~ 2012 Concours™ 14 & 14 ABS MODIFIED BY BEAUDRY MOTORS, INC. & BMS, INC. FOR LAW ENFORCEMENT USE
 (ZG1400A9F/L, B9F/L, CAF/L, DAF/L, CBF/L, CCF/L)
TITLE: CONOURS 14 & 14 ABS MAIN FUSE & WIRING

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

Model	Vehicle Identification Number Eligibility
ZG1400A9F/L, B9F/L, CAF/L, DAF/L, CBF/L, CCF/L	A complete list of models and VINs is printed on pages 5, 6 & 7 of this bulletin.

Verify eligibility using VIP in K-Dealer before starting the repair.

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

Subject

On eligible units with modifications designed and implemented by Beaudry Motors, Inc., and BMS, Inc., the addition of an auxiliary battery and charging relay could cause an electrical overload on the charging circuit. Kawasaki has received reports of a blown main fuse causing the engine to lose power or shut down. Unexpected loss of power or engine shut down can create the potential for a crash resulting in injury or death.

Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign in two stages to inspect and repair eligible units. Parts required to complete Stage 2 of this campaign are not available at this time and Kawasaki is issuing this notice and temporary repair to allow use of the vehicle until the parts needed to complete the final repair are available.

This bulletin contains the information required to complete Stage 1 of the inspection and repair. Stage 1 consists of replacing the main fuse and inspecting the vehicle as well as educating operators about how to prevent blowing the main fuse. Stage 2 will commence when Kawasaki has procured the required parts to complete the corrective action.

The operations identified in the "Inspection Procedure" section of this bulletin need to be performed monthly to allow continued operation of the vehicle prior to the Stage 2 repair.

Temporary Maintenance & Usage Guidelines:

Provide the "Temporary Maintenance & Usage Guidelines" to vehicle operators and explain the guidelines to educate operators about how to prevent blowing the main fuse.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 8 of this bulletin.

Dealer Action

Repair Eligible Units:

Inspect and repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. Provide the "Temporary Maintenance & Usage Guidelines" on the last page of this bulletin to vehicle operators and explain the guidelines to educate operators about how to prevent blowing the main fuse.

It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Inspection and Repair Procedure sections of this bulletin for details.

File behind the "MC" tab in your Kawasaki "Service and Warranty" binder

©2012, Kawasaki Motors Corp., U.S.A.

Kawasaki
 Let the good times roll.™

IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires Dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

NOTE:

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

Law Enforcement Agency Action

This inspection is intended for trained mechanics in a properly equipped shop. Kawasaki may authorize law enforcement agencies to perform this inspection. Call 1-800-242-1779 for authorization and instructions prior to beginning the inspection.

Inspection Procedure

If you are not clear about how to proceed with this inspection, please call 1-800-242-1779 for assistance. Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

Service Manual

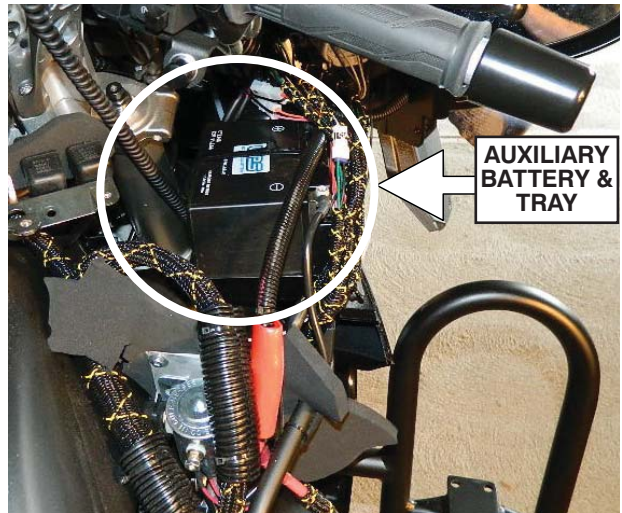
Model	Service Manual
ZG1400A9F/L, B9F/L	99924-1379-02
CAF/L, DAF/L, CBF/L, CCF/L	99924-1431-03

Vehicle Inspection Preparation:

- Remove the seat.
- Remove the left and right upper inner fairings.
- Remove the left and right upper fairings.

Inspect the Auxiliary Battery:

- Check that a sealed battery is installed and free from bulging or heat damage.
- Replace a non-sealed battery or a damaged sealed battery with a sealed battery with the identical Amp/hr rating, physical dimensions, and terminal location. (YUASA YTZ14S or equivalent)

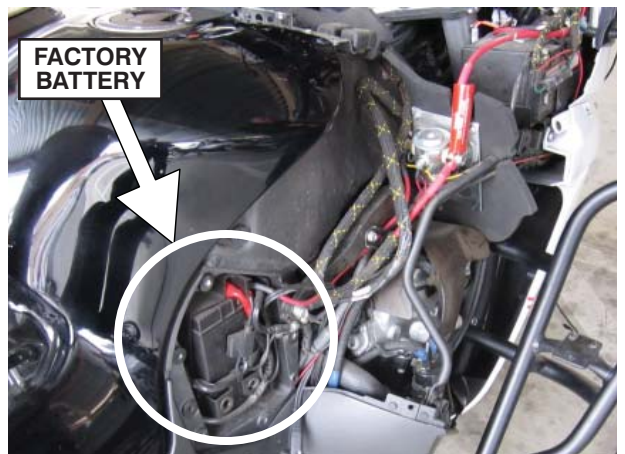


Inspect the Auxiliary Battery Tray:

- Remove the battery.
- Check for security of auxiliary battery tray. Ensure that the tray is not loose or damaged.
- Repair as required.

Inspect Factory Battery:

- Check the battery for bulging or heat damage and replace if required.

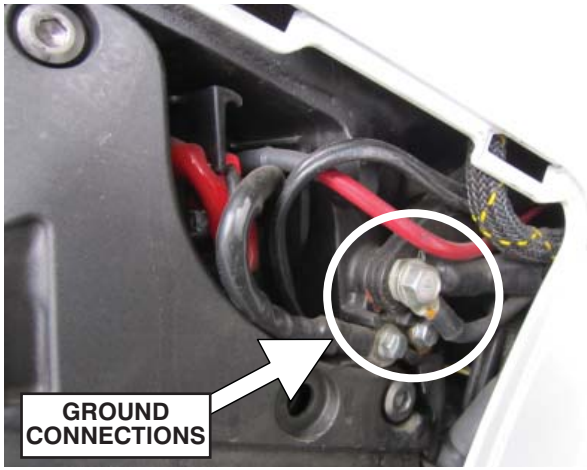


Inspect Battery Cables:

- Inspect the positive and negative battery cables on both batteries for any damage. Repair or replace as required.

Inspect Ground Connections:

- Inspect ground connections for tightness and cleanliness.

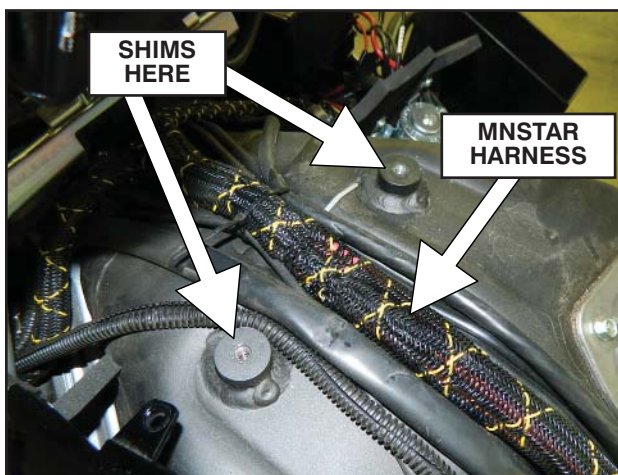


Check Battery State of Charge:

- Check the voltage of both batteries and charge if it is below 12.6 V.
- Perform a load test on both batteries and replace as required.

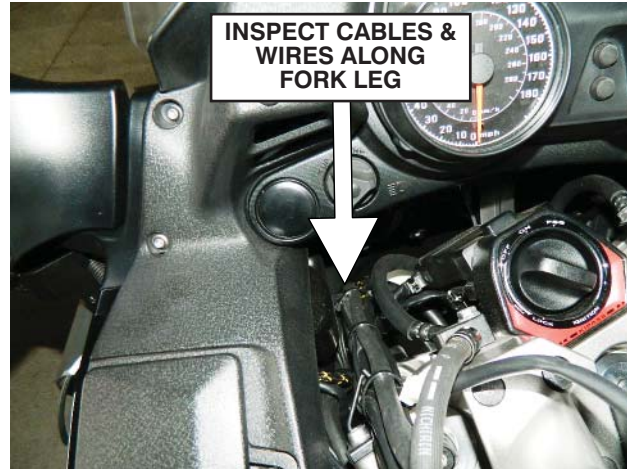
Inspect MNSTAR Wire Harness:

- Remove the fuel tank and discard the two forward mount bolts.
- Inspect the exposed portions of the MNSTAR wire harness (black with yellow stripe) for damage.
- Repair the MNSTAR wire harness as required.
- Install the shims in the Shim Kit (p/n 99969-3105) between the fuel tank and the two forward fuel tank mount points during reassembly. Use the new (longer) bolts included in the kit.



Inspect Cables/Wires Near Fork Tubes:

- Inspect the cable/wire routing from handlebar, down along fork tubes for damage. Repair and replace cables/wires as required.



- Remove the cable clamp and bracket from the left and right lower-outside triple clamps.



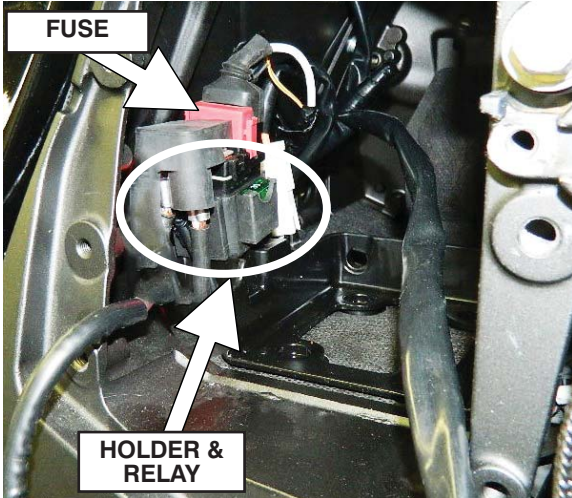
- Re-install triple clamp bolts and tighten to 30 N·m (3.1 kgf·m, 22 ft·lb).
- Secure cables and wires to prevent damage and binding when handlebar is turned stop-to-stop.

Replace Main Fuse:

- Remove and replace the 30A main fuse (part number 26006-1006).
- Inspect the fuse holder/starter relay for damage or evidence of overheating. Replace as required.

NOTE:

- o *Replace the fuse regardless of its appearance.*



Explain the Temporary Maintenance & Usage Guidelines to the User:

- Provide the “Temporary Maintenance & Usage Guidelines” on the last page of this bulletin to vehicle operators and explain the guidelines to educate operators about how to prevent blowing the main fuse.

WARNING:

- o *Under no circumstances should the eligible vehicles be operated with a low factory or auxiliary battery or the vehicle push or jump started, and then operated.*

Subsequent Montly Inspections:

The following items must be performed monthly to allow continued operation of the vehicle prior to the Stage 2 repair.

- Replace the main fuse.
- Inspect the factory battery.
- Inspect the auxiliary battery.
- Inspect the fuse holder/starter relay.
- Inspect the cables/wires near fork tubes.
- Inspect the battery cables and connections.
- Inspect the ground connections.

Parts Information

A Shim Kit (part number 99969-3105) and a new 30A main fuse (part number 26006-1006) must be installed on all eligible units.

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status.

Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation.

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

Dealer Only

	Inspection, Fuse & Shims	Subsequent Monthly Inspection
Job Code	22383	22384 (1st) 22421 (11th) 22385 (2nd) 22422 (12th) 22386 (3rd) 22423 (13th) 22387 (4th) 22424 (14th) 22397 (5th) 22425 (15th) 22398 (6th) 22426 (16th) 22399 (7th) 22427 (17th) 22400 (8th) 22428 (18th) 22401 (9th) 22429 (19th) 22420 (10th) 22430 (20th)
Flat Rate Time	4.5 hr	1.5 hr
Failure Date	Same as Repair Date	Same as Repair Date
Claim Type	3	3
Part Number	26006-1006	26006-1006
Description	Fuse	Fuse
Qty	1	1
Additional Parts	Shim Kit p/n 99969-3105 Qty 1	As Required

NEW

Police Department Only

Upon completion of inspection/repair, call 1-800-242-1779 for reimbursement of parts and labor costs.

Provide each officer operating one of the affected units a copy of the “Temporary Maintenance & Usage Guidelines” found on the last page of this bulletin.

Repair Verification

After repair or inspection, make a white paint mark after the VIN on the right side of the steering head.

NOTE:

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.*

ELIGIBLE UNITS

MODEL	VEHICLE IDENTIFICATION NUMBER
ZG1400A9F	JKBZGNA1√9A019022
ZG1400A9F	JKBZGNA1√9A020217
ZG1400A9F	JKBZGNA1√9A020219
ZG1400A9F	JKBZGNA1√9A020398
ZG1400A9F	JKBZGNA1√9A020413
ZG1400A9F	JKBZGNA1√9A020416
ZG1400A9F	JKBZGNA1√9A020554
ZG1400A9F	JKBZGNA1√9A020556
ZG1400A9F	JKBZGNA1√9A020591
ZG1400A9F	JKBZGNA1√9A020602
ZG1400A9F	JKBZGNA1√9A020675
ZG1400A9F	JKBZGNA1√9A020676
ZG1400A9F	JKBZGNA1√9A020737
ZG1400A9F	JKBZGNA1√9A020738
ZG1400A9F	JKBZGNA1√9A020915
ZG1400A9F	JKBZGNA1√9A020946
ZG1400A9F	JKBZGNA1√9A020949
ZG1400A9F	JKBZGNA1√9A021103
ZG1400A9F	JKBZGNA1√9A021112
ZG1400A9F	JKBZGNA1√9A021114
ZG1400A9F	JKBZGNA1√9A021170
ZG1400A9F	JKBZGNA1√9A021252
ZG1400A9F	JKBZGNA1√9A021281
ZG1400A9F	JKBZGNA1√9A021309
ZG1400A9F	JKBZGNA1√9A021319
ZG1400A9F	JKBZGNA1√9A021322
ZG1400A9F	JKBZGNA1√9A021346
ZG1400A9F	JKBZGNA1√9A021347
ZG1400A9F	JKBZGNA1√9A021486
ZG1400A9F	JKBZGNA1√9A021679
ZG1400A9F	JKBZGNA1√9A021752
ZG1400A9FL	JKBZGNA1√9A022360
ZG1400CAF	JKBZGNC1√AA000974
ZG1400CAF	JKBZGNC1√AA001767
ZG1400CAF	JKBZGNC1√AA001782
ZG1400CAF	JKBZGNC1√AA001785
ZG1400CAF	JKBZGNC1√AA001798
ZG1400CAF	JKBZGNC1√AA002007
ZG1400CAF	JKBZGNC1√AA002009
ZG1400CAF	JKBZGNC1√AA002965
ZG1400CAFL	JKBZGNC1√AA001802
ZG1400CAFL	JKBZGNC1√AA003568
ZG1400CAFL	JKBZGNC1√AA003606
ZG1400CAFL	JKBZGNC1√AA003608
ZG1400CAFL	JKBZGNC1√AA003622
ZG1400CAFL	JKBZGNC1√AA003624
ZG1400CAFL	JKBZGNC1√AA003689

MODEL	VEHICLE IDENTIFICATION NUMBER
ZG1400CAFL	JKBZGNC1√AA003691
ZG1400CAFL	JKBZGNC1√AA003698
ZG1400CAFL	JKBZGNC1√AA003700
ZG1400CAFL	JKBZGNC1√AA003702
ZG1400CBF	JKBZGNC1√BA006130
ZG1400CBF	JKBZGNC1√BA006133
ZG1400CBF	JKBZGNC1√BA006221
ZG1400CBF	JKBZGNC1√BA006224
ZG1400CBF	JKBZGNC1√BA006255
ZG1400CBF	JKBZGNC1√BA006256
ZG1400CBF	JKBZGNC1√BA006350
ZG1400CBF	JKBZGNC1√BA006351
ZG1400CBF	JKBZGNC1√BA006389
ZG1400CBF	JKBZGNC1√BA006611
ZG1400CBF	JKBZGNC1√BA006612
ZG1400CBF	JKBZGNC1√BA006649
ZG1400CBF	JKBZGNC1√BA006650
ZG1400CBF	JKBZGNC1√BA006651
ZG1400CBF	JKBZGNC1√BA006652
ZG1400CBF	JKBZGNC1√BA006653
ZG1400CBF	JKBZGNC1√BA006694
ZG1400CBF	JKBZGNC1√BA006696
ZG1400CBF	JKBZGNC1√BA006697
ZG1400CBF	JKBZGNC1√BA008104
ZG1400CBF	JKBZGNC1√BA008112
ZG1400CBF	JKBZGNC1√BA008255
ZG1400CBF	JKBZGNC1√BA008315
ZG1400CBF	JKBZGNC1√BA008325
ZG1400CBF	JKBZGNC1√BA008326
ZG1400CBF	JKBZGNC1√BA008856
ZG1400CBF	JKBZGNC1√BA008862
ZG1400CBF	JKBZGNC1√BA008865
ZG1400CBF	JKBZGNC1√BA009180
ZG1400CBFL	JKBZGNC1√BA006057
ZG1400CBFL	JKBZGNC1√BA006174
ZG1400CBFL	JKBZGNC1√BA006201
ZG1400CBFL	JKBZGNC1√BA006202
ZG1400CBFL	JKBZGNC1√BA006226
ZG1400CBFL	JKBZGNC1√BA006229
ZG1400CBFL	JKBZGNC1√BA006260
ZG1400CBFL	JKBZGNC1√BA006264
ZG1400CBFL	JKBZGNC1√BA006294
ZG1400CBFL	JKBZGNC1√BA006313
ZG1400CBFL	JKBZGNC1√BA006314
ZG1400CBFL	JKBZGNC1√BA006320
ZG1400CBFL	JKBZGNC1√BA006323
ZG1400CBFL	JKBZGNC1√BA006324

MODEL	VEHICLE IDENTIFICATION NUMBER
ZG1400CBFL	JKBZGNC1√BA006357
ZG1400CBFL	JKBZGNC1√BA006358
ZG1400CBFL	JKBZGNC1√BA006359
ZG1400CBFL	JKBZGNC1√BA006392
ZG1400CBFL	JKBZGNC1√BA006393
ZG1400CBFL	JKBZGNC1√BA006429
ZG1400CBFL	JKBZGNC1√BA006446
ZG1400CBFL	JKBZGNC1√BA006449
ZG1400CBFL	JKBZGNC1√BA006455
ZG1400CBFL	JKBZGNC1√BA006458
ZG1400CBFL	JKBZGNC1√BA006474
ZG1400CBFL	JKBZGNC1√BA006555
ZG1400CBFL	JKBZGNC1√BA006556
ZG1400CBFL	JKBZGNC1√BA006567
ZG1400CBFL	JKBZGNC1√BA006568
ZG1400CBFL	JKBZGNC1√BA006569
ZG1400CBFL	JKBZGNC1√BA006570
ZG1400CBFL	JKBZGNC1√BA006571
ZG1400CBFL	JKBZGNC1√BA006574
ZG1400CBFL	JKBZGNC1√BA006575
ZG1400CBFL	JKBZGNC1√BA006576
ZG1400CBFL	JKBZGNC1√BA006577
ZG1400CBFL	JKBZGNC1√BA006578
ZG1400CBFL	JKBZGNC1√BA006599
ZG1400CBFL	JKBZGNC1√BA006600
ZG1400CBFL	JKBZGNC1√BA006601
ZG1400CBFL	JKBZGNC1√BA006602
ZG1400CBFL	JKBZGNC1√BA006603
ZG1400CBFL	JKBZGNC1√BA006654
ZG1400CBFL	JKBZGNC1√BA006655
ZG1400CBFL	JKBZGNC1√BA006656
ZG1400CBFL	JKBZGNC1√BA006657
ZG1400CBFL	JKBZGNC1√BA006658
ZG1400CBFL	JKBZGNC1√BA006679
ZG1400CBFL	JKBZGNC1√BA006680
ZG1400CBFL	JKBZGNC1√BA006681
ZG1400CBFL	JKBZGNC1√BA006701
ZG1400CBFL	JKBZGNC1√BA006720
ZG1400CBFL	JKBZGNC1√BA006739
ZG1400CBFL	JKBZGNC1√BA006741
ZG1400CBFL	JKBZGNC1√BA006742
ZG1400CBFL	JKBZGNC1√BA006743
ZG1400CBFL	JKBZGNC1√BA006759
ZG1400CBFL	JKBZGNC1√BA006760
ZG1400CBFL	JKBZGNC1√BA006761
ZG1400CBFL	JKBZGNC1√BA006762
ZG1400CBFL	JKBZGNC1√BA006763
ZG1400CBFL	JKBZGNC1√BA006818

MODEL	VEHICLE IDENTIFICATION NUMBER
ZG1400CBFL	JKBZGNC1√BA006830
ZG1400CBFL	JKBZGNC1√BA006882
ZG1400CBFL	JKBZGNC1√BA006903
ZG1400CBFL	JKBZGNC1√BA006904
ZG1400CBFL	JKBZGNC1√BA006905
ZG1400CBFL	JKBZGNC1√BA006906
ZG1400CBFL	JKBZGNC1√BA006918
ZG1400CBFL	JKBZGNC1√BA007042
ZG1400CBFL	JKBZGNC1√BA007043
ZG1400CBFL	JKBZGNC1√BA007334
ZG1400CBFL	JKBZGNC1√BA007360
ZG1400CBFL	JKBZGNC1√BA007361
ZG1400CBFL	JKBZGNC1√BA007428
ZG1400CBFL	JKBZGNC1√BA007457
ZG1400CBFL	JKBZGNC1√BA007495
ZG1400CBFL	JKBZGNC1√BA007496
ZG1400CBFL	JKBZGNC1√BA007529
ZG1400CBFL	JKBZGNC1√BA007531
ZG1400CBFL	JKBZGNC1√BA007555
ZG1400CBFL	JKBZGNC1√BA007557
ZG1400CBFL	JKBZGNC1√BA007558
ZG1400CBFL	JKBZGNC1√BA007589
ZG1400CBFL	JKBZGNC1√BA007590
ZG1400CBFL	JKBZGNC1√BA007592
ZG1400CBFL	JKBZGNC1√BA007593
ZG1400CBFL	JKBZGNC1√BA007605
ZG1400CBFL	JKBZGNC1√BA007608
ZG1400CBFL	JKBZGNC1√BA007673
ZG1400CBFL	JKBZGNC1√BA007694
ZG1400CBFL	JKBZGNC1√BA007695
ZG1400CBFL	JKBZGNC1√BA007696
ZG1400CBFL	JKBZGNC1√BA007697
ZG1400CBFL	JKBZGNC1√BA007730
ZG1400CBFL	JKBZGNC1√BA007732
ZG1400CBFL	JKBZGNC1√BA007733
ZG1400CBFL	JKBZGNC1√BA007734
ZG1400CBFL	JKBZGNC1√BA007770
ZG1400CBFL	JKBZGNC1√BA007771
ZG1400CBFL	JKBZGNC1√BA007772
ZG1400CBFL	JKBZGNC1√BA007773
ZG1400CBFL	JKBZGNC1√BA007774
ZG1400CBFL	JKBZGNC1√BA007810
ZG1400CBFL	JKBZGNC1√BA007812
ZG1400CBFL	JKBZGNC1√BA007830
ZG1400CBFL	JKBZGNC1√BA007831
ZG1400CBFL	JKBZGNC1√BA007834
ZG1400CBFL	JKBZGNC1√BA008087
ZG1400CBFL	JKBZGNC1√BA008126

MODEL	VEHICLE IDENTIFICATION NUMBER
ZG1400CBFL	JKBZGNC1√BA008157
ZG1400CBFL	JKBZGNC1√BA008160
ZG1400CBFL	JKBZGNC1√BA008161
ZG1400CBFL	JKBZGNC1√BA008362
ZG1400CBFL	JKBZGNC1√BA008363
ZG1400CBFL	JKBZGNC1√BA008364
ZG1400CBFL	JKBZGNC1√BA008365
ZG1400CBFL	JKBZGNC1√BA008382
ZG1400CBFL	JKBZGNC1√BA008386
ZG1400CBFL	JKBZGNC1√BA008407
ZG1400CBFL	JKBZGNC1√BA008408
ZG1400CBFL	JKBZGNC1√BA008409
ZG1400CBFL	JKBZGNC1√BA008410
ZG1400CBFL	JKBZGNC1√BA008443
ZG1400CBFL	JKBZGNC1√BA008444
ZG1400CBFL	JKBZGNC1√BA008926
ZG1400CBFL	JKBZGNC1√BA008937
ZG1400CBFL	JKBZGNC1√BA008938
ZG1400CBFL	JKBZGNC1√BA008940
ZG1400CBFL	JKBZGNC1√BA009007
ZG1400CBFL	JKBZGNC1√BA009008
ZG1400CBFL	JKBZGNC1√BA009010
ZG1400CBFL	JKBZGNC1√BA009011
ZG1400CBFL	JKBZGNC1√BA009042
ZG1400CBFL	JKBZGNC1√BA009043
ZG1400CBFL	JKBZGNC1√BA009044
ZG1400CBFL	JKBZGNC1√BA009046
ZG1400CBFL	JKBZGNC1√BA009062
ZG1400CBFL	JKBZGNC1√BA009122
ZG1400CBFL	JKBZGNC1√BA009123
ZG1400CBFL	JKBZGNC1√BA009124
ZG1400CBFL	JKBZGNC1√BA009125
ZG1400CBFL	JKBZGNC1√BA009157
ZG1400CBFL	JKBZGNC1√BA009158
ZG1400CBFL	JKBZGNC1√BA009160
ZG1400CBFL	JKBZGNC1√BA009161
ZG1400CBFL	JKBZGNC1√BA009182
ZG1400CBFL	JKBZGNC1√BA009183
ZG1400CBFL	JKBZGNC1√BA009184
ZG1400CBFL	JKBZGNC1√BA009185
ZG1400CBFL	JKBZGNC1√BA009186
ZG1400CCF	JKBZGNC1√CA013362
ZG1400CCF	JKBZGNC1√CA013387
ZG1400CCF	JKBZGNC1√CA013389
ZG1400CCF	JKBZGNC1√CA013429
ZG1400CCF	JKBZGNC1√CA013430
ZG1400CCF	JKBZGNC1√CA013431
ZG1400CCF	JKBZGNC1√CA013442
ZG1400CCF	JKBZGNC1√CA013443

MODEL	VEHICLE IDENTIFICATION NUMBER
ZG1400CCF	JKBZGNC1√CA013444
ZG1400CCF	JKBZGNC1√CA013445
ZG1400CCF	JKBZGNC1√CA013446
ZG1400CCF	JKBZGNC1√CA013458
ZG1400CCF	JKBZGNC1√CA013459
ZG1400CCF	JKBZGNC1√CA013460
ZG1400CCF	JKBZGNC1√CA013461
ZG1400CCF	JKBZGNC1√CA013915
ZG1400CCF	JKBZGNC1√CA014187
ZG1400CCF	JKBZGNC1√CA014196
ZG1400CCF	JKBZGNC1√CA015330
ZG1400CCF	JKBZGNC1√CA015380
ZG1400CCF	JKBZGNC1√CA015405
ZG1400CCF	JKBZGNC1√CA015409
ZG1400CCF	JKBZGNC1√CA015425
ZG1400CCF	JKBZGNC1√CA015428
ZG1400CCF	JKBZGNC1√CA015689
ZG1400CCF	JKBZGNC1√CA015810
ZG1400CCFL	JKBZGNC1√CA013012
ZG1400CCFL	JKBZGNC1√CA013342
ZG1400CCFL	JKBZGNC1√CA013552
ZG1400CCFL	JKBZGNC1√CA013553
ZG1400CCFL	JKBZGNC1√CA013554
ZG1400CCFL	JKBZGNC1√CA013555
ZG1400CCFL	JKBZGNC1√CA013556
ZG1400CCFL	JKBZGNC1√CA013634
ZG1400CCFL	JKBZGNC1√CA013635
ZG1400CCFL	JKBZGNC1√CA013636
ZG1400CCFL	JKBZGNC1√CA014922
ZG1400CCFL	JKBZGNC1√CA014976
ZG1400CCFL	JKBZGNC1√CA015320
ZG1400CCFL	JKBZGNC1√CA015322
ZG1400CCFL	JKBZGNC1√CA015617
ZG1400CCFL	JKBZGNC1√CA015619

CONCOURS™ 14 & 14 ABS MODIFIED FOR LAW ENFORCEMENT USE WARNING AND RECALL NOTICE

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2009 ~ 2012 Concours™ 14 & 14 ABS models with modifications for law enforcement use designed and implemented by Beaudry Motors Inc., or BMS Inc. On eligible units with modifications designed and implemented by Beaudry Motors, Inc., and BMS, Inc., the addition of an auxiliary battery and charging relay could cause an electrical overload on the charging circuit. Kawasaki has received reports of a blown main fuse causing the engine to lose power or shut down. Unexpected loss of power or engine shut down can create the potential for a crash resulting in injury or death. Our records indicate that you have purchased one of these units.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will inspect and make necessary repairs at no charge. The campaign will be conducted in two stages. Stage 1 consists of replacing the main fuse and inspecting the vehicle as well as educating operators about how to prevent blowing the main fuse. Stage one will be completed on most vehicles within 5 hours but could take longer due to the condition of the vehicle.

Stage 2 will commence when Kawasaki has procured the required parts to complete the corrective action. Kawasaki will contact owners at that time to bring their vehicle in to complete the second stage and final repair of this campaign.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

If your motorcycle is maintained by your police department, contact that department for instructions.

OPERATE ONLY IN ACCORDANCE WITH THE ENCLOSED USAGE GUIDELINES

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Consumer Services Department at (866) 802-9381 (toll-free) between 8:00 a.m. and 5:00 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you received this notice in error:

Our records indicate you are the current owner of the 2009 ~ 2012 Concours 14 or 14 ABS described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.kawasaki.com by clicking on the "OWNER INFO" link or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.
ATTN: Consumer Services Department
P.O. Box 25252
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

- Only repairs specifically related to this recall are eligible for reimbursement. Other expenses such as towing, rental, and accommodations will not be refunded.
- Claims may be excluded if proper documentation is not included. Current owner and VIN information along with copies of repair orders and payment confirmation must be provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,
Kawasaki Motors Corp., U.S.A.

Concours™ 14 & 14 ABS Modified for Law Enforcement - TEMPORARY MAINTENANCE & USAGE GUIDELINES

Battery Maintenance

Charge primary and auxiliary battery each night and ensure batteries have a full charge before operation.

NOTE:

- o Heavy stop and go operation could necessitate more frequent charging.



**INSTALL DIRECTLY ON FACTORY
BATTERY FOR CHARGING**



CHARGE AUX BATTERY (DIN)



DIN ADAPTER

NOTE:

- o Use a trickle type charger such as a Battery Tender® or YUASA® SmartShot. Some units have been outfitted with a DIN style charger connection for the auxiliary battery. Your authorized Kawasaki dealer can order a connector if needed.

BATTERY TENDER



YUASA SMART SHOT



Monthly Inspections

- Have the vehicle inspected monthly to ensure proper vehicle operation.
- Replace the main fuse monthly.

Operation Guidelines

These guidelines have been developed to maintain the highest state of battery charge possible with the addition of the law enforcement accessories and equipment.

When making a traffic stop avoid conditions that lead to battery discharge:

- Never leave the headlights on while the engine is stopped.
- Always turn the key switch to the off position to stop the engine and turn off the headlights.
- Always turn off the pursuit lights if the engine is stopped.

IMPORTANT NOTE REGARDING LIGHTS:

- o If any lights need to remain on, put the transmission in neutral and leave the engine idling to avoid battery discharge.

- Never operate with a low factory or auxiliary battery.
- Never attempt to operate after push or jump starting vehicle.

WARNING:

- o Failure to follow these guidelines can result in a discharged main/auxiliary battery and a blown main fuse.

CALL 1-800-242-1779 IF YOU HAVE ANY QUESTIONS.