

MAILED

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JUN 06 2012

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Compliance Dept.

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SERVICE PROCEDURE

**G-12507
JUNE 2012**

SUBJECT: SAFETY RECALL
Step mounting brackets on certain LoneStar® and ProStar® models built 03/24/2011 thru 11/22/2011 with feature code 08VTS, 08JAU, or 08JAW battery box-mounted step

DEFECT DESCRIPTION

The mounting brackets used to install the battery box lower step were assembled with two welds instead of three welds and may allow the step mount to break off from the bracket. A failure of the step mounting bracket may cause the step to unexpectedly break off which can result in property damage, personal injury, or death.

MODELS INVOLVED

This Safety Recall involves certain LoneStar® and ProStar® models built 03/24/2011 thru 11/22/2011 with feature code 08VTS, or 08JAU, or 08JAW.

PARTS INFORMATION

Part Number	Part Description	Quantity
8900228R91	Kit, SR12507 Battery Box Step Mounting Brackets	1

8900228R91 contains the following parts:

Part Number	Part Description	Quantity
3867538C2	Step Support Bracket, Left	1
3867539C2	Step Support Bracket, Right	1

NOTE: If the step is missing, you will also need the following parts that are not included in the kit.

Part Number	Part Description	Quantity
3867485C1	Step	1
3804756C1	Bolt, M8 X 1.25 – 35MM	4
3551059C1	Nut, Speed “U” M8 X 1.25MM	4

SERVICE PROCEDURE

WARNING! PARK VEHICLE ON HARD FLAT SURFACE, TURN THE ENGINE OFF, SET THE PARKING BRAKE, AND BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS. FAILURE TO DO SO MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY, AND/OR DEATH.

WARNING! ALWAYS WEAR SAFE EYE PROTECTION WHEN PERFORMING VEHICLE MAINTENANCE. FAILURE TO DO SO MAY RESULT IN SERIOUS EYE INJURY.

1. Park the vehicle on a level surface and block the wheels.

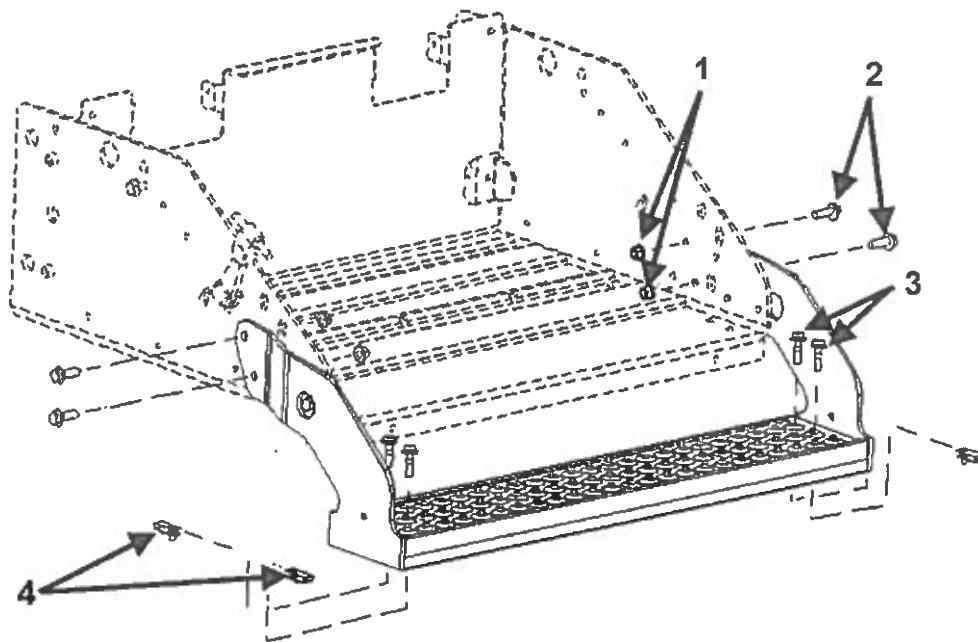


Figure 1 Battery Box Step

1. M10 Hex Flange Nut
2. Bolt, Hex Flange Metric, M10 x 30mm
3. Bolt, M8 – 1.25 x 45 T-40 Torx
4. Nut, M8 x 1.25 U-Nut

2. Remove the step from the mounting brackets and save the bolts for reuse (see Figure 1). If the step is missing, proceed to step four.
3. Remove the speed “U” nuts from the mounting brackets and save the nuts for reuse.
4. Remove the right and left side mounting brackets from the battery box and save the mounting hardware for reuse.
5. Install the new mounting brackets to the battery box.
6. Install the speed “U” nuts onto the mounting brackets.
7. Install the step.
8. Remove the wheel blocks.

END OF SERVICE PROCEDURE

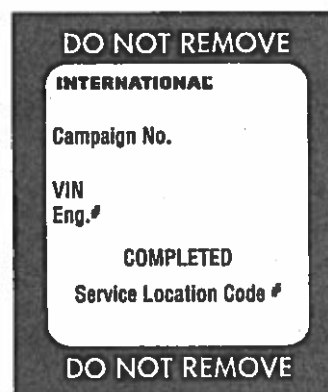
LABOR INFORMATION

Operation Number	Description	Time
A40-12507-1	Replace Step Mounting Brackets	0.4

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



DO NOT REMOVE

INTERNATIONAL

Campaign No. _____

VIN _____

Eng.# _____

COMPLETED

Service Location Code # _____

DO NOT REMOVE

ADMINISTRATIVE/DEALER RESPONSIBILITIES

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Safety Recall 12507.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Policy Manual, Section 7.1.8.

As with all claim submission, items acquired locally must be submitted in the "Other Charges" tab. The cost of any bulk items (bag of cable tie straps, roll of wire, barrel of oil, tube of silicone, etc.) should be prorated for the cost of the individual pieces/amount used during each repair.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP Enter number G—
 NOUN Leave blank
 C (CAUSE) Enter either 1, 2, 3. (see below)
 1. Inspected (No repair required).
 2. Inspected and repaired.
 3. Defective part from parts stock.
 WARRANTY (Warranty Code) Enter 40.
 TYPE PART Enter P for type part causing failure.
 PAD Enter 100

UNITED STATES AND POSSESSIONS

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such

motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

CANADA

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

EXPORT

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

NAVISTAR, INC