



RECALL CAMPAIGN BULLETIN

Reference:

NTB12-037

Date:

April 25, 2012

VOLUNTARY RECALL CAMPAIGN 2012 TITAN TIRE INFORMATION LABEL

CAMPAIGN I.D. # PC136
NHTSA #: 12V-102
APPLIED VEHICLE: 2012 Titan (A60)

NOTE: All vehicles affected by this campaign will have a new label supplied to the dealer (for vehicles in dealer inventory) or to the customer (for customer owned vehicles).

INTRODUCTION

On certain specific Model Year 2012 Nissan Titan vehicles equipped with a Sports Appearance Package, the Tire and Loading Information label incorrectly lists the vehicle seating capacity. To remedy this issue, Nissan is providing a replacement Tire and Loading Information label to customers. Customers have the option of affixing the replacement label or going to a Nissan dealership to have the label affixed at no charge for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC136 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

NOTE:

- Each replacement TIRE AND LOADING INFORMATION label is vehicle specific.
- **Make sure the last 8 digits of the VIN on the vehicle matches the 8 VIN digits on the replacement label (see Figure 1).**

Example

TIRE AND LOADING INFORMATION
RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT

SEATING CAPACITY NOMBRE DE PLACES	TOTAL	5	FRONT AVANT	2	REAR ARRIÈRE	3
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THE COMBINED WEIGHT OF OCCUPANTS AND CARGO SHOULD NEVER EXCEED 1819 lbs OR 825 kg
 LE POIDS TOTAL DES OCCUPANTS ET DU CHARGEMENT NE DOIT JAMAIS DÉPASSER 1819 lbs OU 825 kg

TIRE PNEU	SIZE DIMENSIONS	COLD TIRE PRESSURE PRESSION DES PNEUS À FROID	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION VOIR LE MANUEL DE L'USAGER POUR PLUS DE RENSEIGNEMENTS
FRONT AVANT	P275/60R20	240 kPa (35 psi)	
REAR ARRIÈRE	P275/60R20	240 kPa (35 psi)	
SPARE DE SECOURS	P275/60R20	240 kPa (35 psi)	

XXXXXX

TP 120396

These 8 digits should match the last 8 of the VIN

Figure 1

- **DO NOT REMOVE THE EXISTING LABEL.** Affix the replacement label over the existing label.

1. Park the vehicle in a safe place with the ignition OFF, the parking brake ON, and your automatic transmission in "P".
2. Open the driver's door.

3. Locate the existing TIRE AND LOADING INFORMATION label.

4. Clean the label and the area around it with a mild detergent and water.

NOTE:

- Care should be taken not to use harsh chemicals that may damage the existing label.
- It is important the surface be free of dirt and oil to ensure proper adhesion of the new label.



Figure 2

5. Completely dry the label and the area around it.

6. Peel the new label from the backing sheet and affix it directly over the top of the existing label.

NOTE: The adhesive on the label is permanent. Extra care should be taken when applying the new label since it can not be moved once it is attached.



Figure 3

PARTS INFORMATION

- An Owner's Letter, accompanied by a **vehicle specific** replacement TIRE AND LOADING INFORMATION label was issued for each customer owned vehicle affected by this campaign.
- Dealers were supplied with a **vehicle specific** replacement TIRE AND LOADING INFORMATION label for each vehicle in their inventory that is affected by this campaign.
- If the replacement label has been lost, you can obtain another one by emailing a request to campaign.parts@Nissan-usa.com with your dealer code and VIN.

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PC136	Install New Tire Information Label Over Existing Label	PC1360	0.2 hrs

