

Applies To: **2011–12 Ridgeline** – Check the iN VIN status for eligibility

**January 20, 2012**

## Safety Recall: Spare Tire and Tire Pressure Information Label Do Not Match

### BACKGROUND

The tire pressure information label on the driver's doorjamb may not match the spare tire in the In-bed Trunk because the wrong tire was installed.

### VEHICLES AFFECTED

Owners of affected vehicles have or will receive a notification of this campaign.

Do an **iN VIN status inquiry** to make sure the vehicle is shown as eligible.

In addition, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means this campaign has already been completed.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. These vehicles must be repaired before they are sold.

Should a dealership sell an unrepaired vehicle that subsequently causes an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle in inventory is affected by this campaign, do a VIN status inquiry before selling it.

### CORRECTIVE ACTION

**For dealer stock** - Inspect the spare tire and, if needed, replace it.

**For customer-owned vehicles** - Inspect the vehicle and, if the spare tire and label do not match, call American Honda TRS at **800-880-1072** to discuss the different repair options.

### PARTS INFORMATION

Spare tire and wheel assemblies are not available through regular parts ordering. See the appropriate repair procedure for replacement ordering information.

### WARRANTY CLAIM INFORMATION

OP#	Description	FRT
4215B0	Inspect the spare tire.	TBD
4311A1	Replace the spare tire or install the correct tire pressure information label.	TBD

Failed Part: P/N 42700-SHJ-A51

Defect Code: 5GG00

Symptom Code: S1500

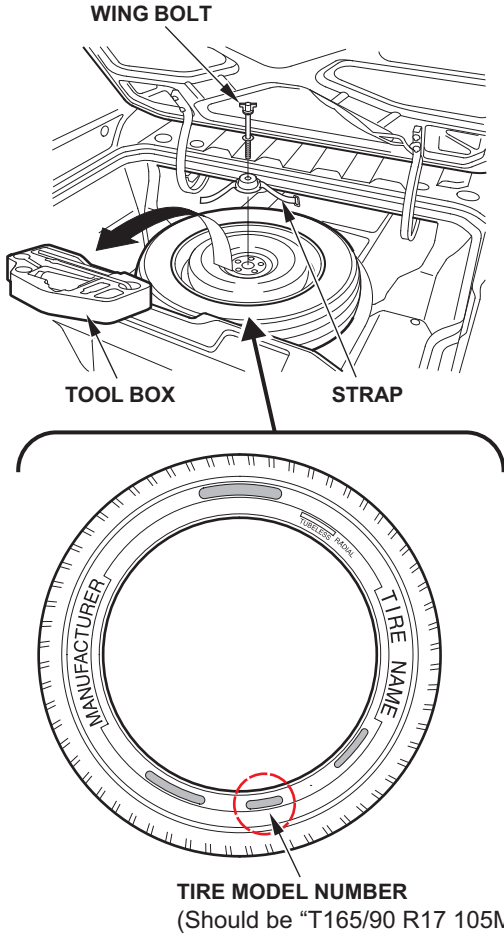
Skill Level: Repair Technician



**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

### INSPECTION PROCEDURE (DEALER STOCK)

1. Open the In-bed Trunk, and check the spare tire model information. You may need to remove the tire from the vehicle to see this.
  - If the spare tire is a T165/90 R17 105M, the vehicle is OK. Go to step 3.
  - If the spare tire is a P245/65 R17 105T, the wrong tire is installed. Go to step 2.
  - If the spare tire is a P245/60 R18 104T, the wrong tire is installed. Go to step 2.



2. Call American Honda TRS at **800-880-1072** to have the correct spare tire and wheel assembly shipped to your dealership. Make sure you have this information handy:
  - Your dealer name
  - Your dealer number
  - Your dealer's shipping information
  - The dealer contact name for shipping
  - VIN
  - The model number of the spare tire that is currently installed in the vehicle
3. If removed, reinstall the spare tire.

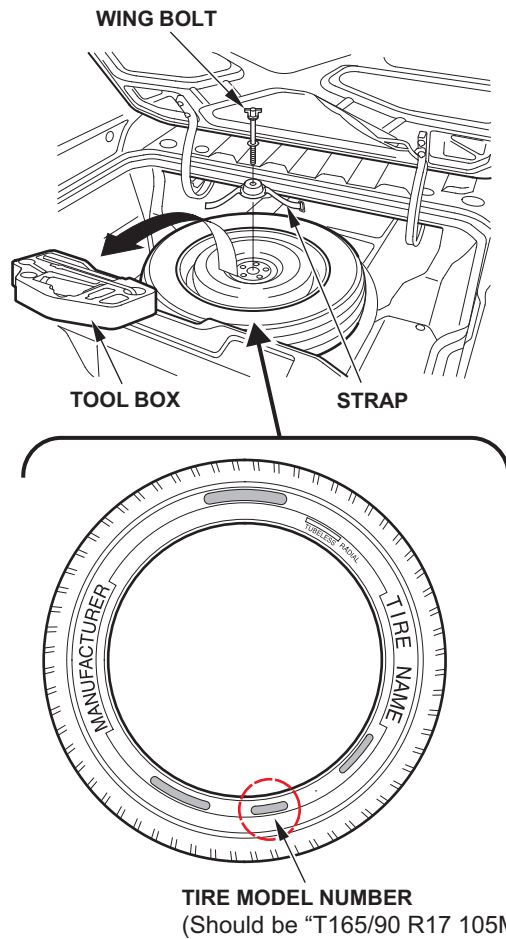
4. Center-punch a completion mark above the first character of the engine compartment VIN:

Center-punch here.

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### INSPECTION PROCEDURE (CUSTOMER VEHICLE)

1. Open the In-bed Trunk, and check the spare tire model information. You may need to remove the tire from the vehicle to see this.
  - If the spare tire is a T165/90 R17 105M, the vehicle is OK. Go to step 4.
  - If the spare tire is a P245/65 R17 105T, go to step 2.
  - If the spare tire is a P245/60 R18 104T, go to step 3.



2. Open the driver's door, and check the spare tire against the tire pressure information label.
  - If the label indicates that the spare tire is a T165/90 R17 105M, but the spare tire is a P245/65 R17 105T, go to step 3.
  - If the label indicates that the spare tire is a P245/65 R17 105T and the label information matches the spare tire, the vehicle is OK because the customer purchased the Honda Genuine Accessory full size spare. Go to step 4.
3. Call American Honda TRS at **800-880-1072** to discuss the different repair options. Make sure you have this information handy:
  - Your dealer name
  - Your dealer number
  - Your dealer's shipping information
  - The dealer contact name for shipping
  - VIN
  - The model number of the spare tire that is currently installed in the vehicle
4. If removed, reinstall the spare tire.
5. Center-punch a completion mark above the first character of the engine compartment VIN:

Center-punch here.



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