

Applies To: **2011–12 Ridgeline** – Check the iN VIN status for eligibility

January 27, 2012

Safety Recall: Spare Tire and Tire Pressure Information Label Do Not Match (Supersedes 12-007, dated January 20, 2012, to revise the information marked by the black bars)

REVISION SUMMARY

- Under WARRANTY CLAIM INFORMATION, the flat rate times were added.
- Under INSPECTION AND REPAIR PROCEDURE - CUSTOMER VEHICLE, the procedure was changed.

BACKGROUND

The tire pressure information label on the driver's doorjamb may not match the spare tire in the In-Bed Trunk because the wrong spare tire was installed.

CUSTOMER NOTIFICATION

Owners of affected vehicles have or will receive a notification of this campaign.

Do an **iN VIN status inquiry** to make sure the vehicle is shown as eligible.

In addition, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means this campaign has already been completed.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. These vehicles must be repaired before they are sold.

Should a dealership sell an unrepaired vehicle that subsequently causes an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle in inventory is affected by this campaign, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

For dealer stock - Inspect the spare tire and, if needed, replace it.

For customer-owned vehicles - Inspect the vehicle and, if the spare tire and label do not match, either replace the spare tire or install a new tire pressure label.

PARTS INFORMATION

Spare tire and wheel assemblies are not available through regular parts ordering. See the appropriate repair procedure for replacement ordering information.

WARRANTY CLAIM INFORMATION

OP#	Description	FRT
4215B0	Inspect the spare tire.	0.1
4311A1	Replace the spare tire and/or install the correct tire pressure information label.	0.1

Failed Part: P/N 42700-SHJ-A51

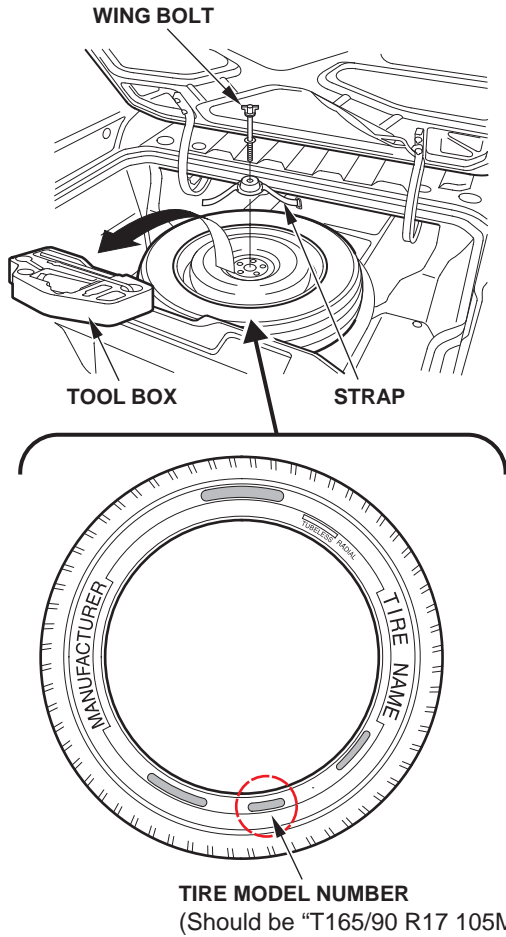
Defect Code: 5GG00

Symptom Code: S1500

Skill Level: Repair Technician

INSPECTION AND REPAIR PROCEDURE - DEALER STOCK

1. Open the In-Bed Trunk, and check the spare tire model information. You may need to remove the spare tire from the vehicle to see this.
 - If the spare tire is a T165/90 R17 105M, the vehicle is OK. Go to step 4.
 - If the spare tire is a P245/65 R17 105T, the wrong tire is installed. Go to step 2.
 - If the spare tire is a P245/60 R18 104T, the wrong tire is installed. Go to step 2.



2. Call American Honda Technical Research Support (TRS) at **800-880-1072** to have the space-saver spare tire and wheel assembly shipped to your dealership. Make sure you have this information handy:
 - Your dealer name
 - Your dealer number
 - Your dealer's shipping information
 - The dealer contact name for shipping
 - VIN
 - The model number of the spare tire that is currently installed in the vehicle

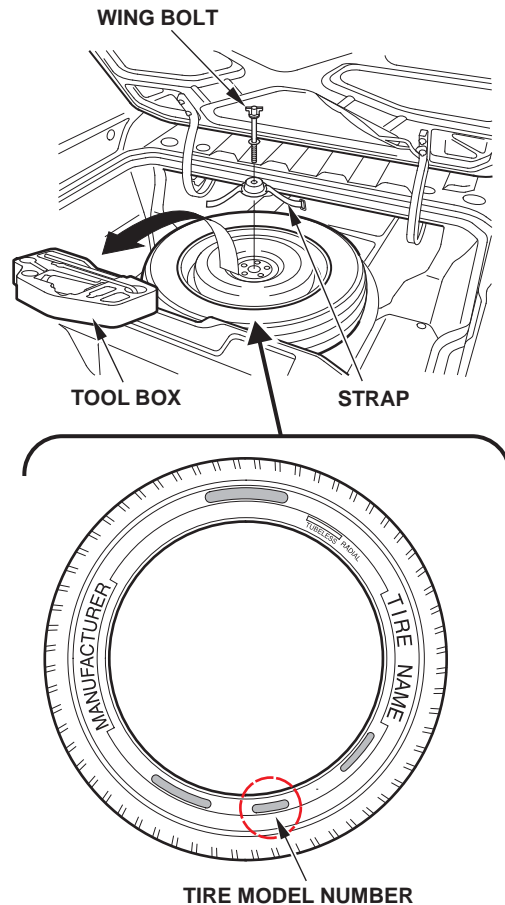
3. When you receive the replacement tire, inflate it to 60 psi, and install it in the In-Bed Trunk.
4. Center-punch a completion mark above the first character of the engine compartment VIN:

Center-punch here.

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INSPECTION AND REPAIR PROCEDURE - CUSTOMER VEHICLE

1. Open the In-Bed Trunk, and check the spare tire model information. You may need to remove the tire from the vehicle to see this.
 - If the spare tire is a T165/90 R17 105M, the vehicle is OK. Reinstall the tire, then go to step 7.
 - If the spare tire is a P245/65 R17 105T, go to step 2.
 - If the spare tire is a P245/60 R18 104T, go to step 3.



2. Open the driver's door, and check the spare tire against the tire pressure information label.
 - If the label indicates that the spare tire is a T165/90 R17 105M, but the spare tire is a P245/65 R17 105T, go to step 3.
 - If the label indicates that the spare tire is a P245/65 R17 105T and the label information matches the spare tire, the vehicle is OK because the customer purchased the Honda Genuine Accessory full-size spare. Go to step 7.
3. Contact the customer to ask whether they want a space-saver spare tire or a full-size spare tire installed in the vehicle.
4. After the customer has made their decision, call American Honda Technical Research Support (TRS) at **800-880-1072** to order the applicable tire and/or tire information label. Make sure you have this information handy:
 - Your dealer name
 - Your dealer number
 - Your dealer's shipping information
 - The dealer contact name for shipping
 - VIN
 - The model number of the spare tire that is currently installed in the vehicle
5. Reinstall the original spare tire, and ask the customer to return to the dealership when the replacement tire and/or tire information label has arrived.
6. When the applicable spare tire and/or tire information label arrives, call the customer. Follow the directions from American Honda TRS so that the spare tire and the tire information label match.
7. Center-punch a completion mark above the first character of the engine compartment VIN:

Center-punch here.



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January 27, 2012

Dear Service Manager:

Honda has announced a safety recall campaign for certain 2011-12 Ridgelines. In some vehicles, the tire pressure information label on the driver's doorjamb may not match the spare tire in the In-bed Trunk because the wrong spare tire was installed.

Repair Strategy

The repair is to inspect the spare tire and, if necessary, replace the spare tire and/or the tire information label. For inspection, parts information, and warranty information, refer to Service Bulletin 12-007, *Safety Recall: Spare Tire and Tire Pressure Information Label Do Not Match*.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. As a matter of federal law, **these vehicles must be repaired before they are sold**. Should a dealership sell an unrepaired vehicle that subsequently causes an injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

To see if a vehicle is affected by this campaign, do an iN VIN status inquiry. In addition, check for a punch mark above the first character of the engine compartment VIN. A punch mark in that location means the vehicle has already been repaired.

Customer Notification

Customers will be sent a notification of this campaign in February 2012.

Parts Information

Spare tire and wheel assemblies and tire information labels are not available through regular parts ordering. Refer to the bulletin about how to contact American Honda Technical Research Support (TRS).

Sincerely,

**American Honda Motor Co., Inc.
Honda Automobile Division**