



NEW FLYER

21 January 2014

VIA EMAIL

Jennifer Timian
Chief - Recall Management Division
US DOT - National Highway Traffic Safety Administration
1200 New Jersey Ave. SE,
Washington, DC 20590

Re: New Flyer Quarterly Reports for Quarter 4 of Year 2013

Dear Ms. Timian:

Per 49 CFR Part 573, please accept the following safety and/or non-compliance related recall quarterly progress reports for New Flyer Industries Canada ULC and New Flyer of America Inc. (together, "New Flyer").

Attached, please find the required quarterly status reports for the 4th quarter of 2013, for the following New Flyer recalls:

- 12V-466 - (1st Quarterly Report)
- 12V-591 - (4th Quarterly Report)
- 13V-459 - (Initial and Final Report) Recall Completed
- 13V-485 - (Initial Report)
- 13V-487 - (Initial and Final Report) Recall Completed

Sincerely,
NEW FLYER OF AMERICA INC.
NEW FLYER INDUSTRIES CANADA ULC

By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
New Flyer Corporate Headquarters
(204) 224-6706

Enclosures: 5

**Headquarters/
Winnipeg Facility**
711 Kemaghan Ave.
Winnipeg, Manitoba
R2C 3T4 Canada
Ph: (204) 224-1251

**Customer
Services**
76-630 Kemaghan Ave..
Winnipeg, Manitoba
R2G 1B9 Canada
Ph: (204) 982-8400

**New Product
Development**
76-630 Kemaghan Ave.
Winnipeg, Manitoba
R2G 1B9 Canada
Ph: (204) 982-8413

**Crookston
Facility**
214 5th Ave. SW
Crookston, Minnesota
56716 USA
Ph: (218) 281-5752

**St. Cloud
Facility**
6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA
Ph: (320) 203-0576

www.newflyer.com

Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

Report Date: 10-Jan-14 Calendar Quarter: 4 of 6
Safety Recall Quarterly Report from: 01-Oct-13 through 31-Dec-13
Manufacturer: New Flyer
Report Author: Kerry Legg Phone: (204) 224-6706
Recall Subject: Driveshaft Access Panel

1. NHTSA Safety Recall Campaign Number: 12V-591
Company code number (if applicable): R12-040
2. (a) The date notification to purchasers began: 02-Jan-13
(b) The date notification of purchasers completed: 07-Jan-13
3. The Total Number of Items/of Vehicles Involved: 2048
The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).
4. (a) Total Number Inspected & Remedied: 1464
Total number of vehicles which were inspected and/or otherwise repaired or remedied.
(b) Total Number Inspected & NOT REQUIRING REMEDY: 49
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.
5. Items Determined to be Unreachable
Total Number Exported: _____
Total Number Stolen: _____
Total Number Scrapped: _____
Total Number Unable to Notify: _____
Total Number Otherwise Unreachable: _____
Describe Other: _____