

LARRY MIHOK

Manager, Field Service Actions

Date: 10/24/13

Subject: Volvo 3rd Quarter 2013 Recall Reports

To: Ms. Kelly Schuler
Recall Management Division
Office of Defects Investigation Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 3rd quarter of 2013.

Please contact me if you have any questions.

Sincerely,

Larry Mihok

Manager, Field Service Actions

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Volvo Cars U.S. Customer Service

1 Volvo Drive P.O. Box 914 Rockleigh, NJ 07647

Telephone 1-201-768-7300 www.volvocars.us

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Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

Report Date: October 24, 2013 Calendar Quarter: 3 - 2013

Safety Recall Quarterly Report from 07/01/2013 through 09/30/2013

Manufacturer: Volvo Cars North America, LLC

Report Author: <u>Larry Mihok</u> Phone: (201) 768-7300 ext. 7336

Recall Subject: Tire Pressure Warning Message (TPMS)

1. NHTSA Safety Recall Campaign Number: 12V-415

Also, for completeness, if your company has assigned a code number to this campaign, please

provide your code: Recall 256

2. (a) The date notification to purchasers is scheduled to begin: 10/12/12

(b) The date notification of purchasers is scheduled to be completed: 10/12/12

(c) Customer notification re-mail performed: 03/07/13

3. The Total Number of Vehicles Involved: 286

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: 245

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

Total Number Exported: N/A

Total Number Stolen: N/A

Total Number Scrapped: N/A

Total Number Unable to Notify: 46

Total Number Otherwise Unreachable: N/A