

Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.7

Report Date 2013-01-22
Reporting Quarter Q4 2012

Date in (yyyy-mm-dd) format

Report Author Dominique Gagnon
Phone 418-831-5432 x 235
E-mail dominique.gagnon@volvo.com

								Safety Recall Quarterly Report ...	Total Number of Vehicles/Pces of Equipment Involved			Total Number Inspected & Remedied			Completion (%), per country			Total Number Inspected & NOT REQUIRING REMEDY	Vehicles determined to be Unreachable	For internal use only: Nb of years reporting the recall....	Comments
NHTSA Recall Number	Canada DOT recall Number	Prevost Recall #	Description	Manufacturer	Date notification to purchasers began	Date notification to purchasers was completed	From...	Through...	USA	Canada	Total	USA	Canada	Total	USA	Canada	Total				
1	9E-35	09-155	SR09-10 INSP & REPL DRAG LINK TIE ROD END	n/a	2009-06-30	Renotification to customers on 2012-12-20	2009-06-30	2012-12-31	17	7	24	0	2	2	0	29	8	0	0	3.6	Recall applicable to parts sold in After-Market
2	11V-135	2011-089	SR11-10 REPLACEMENT FUEL TANK SUPPORT	Prevost	2011-04-12	2011-04-12	2011-04-12	2012-12-31	39	10	49	35	9	44	90	90	90	0	0	1.7	
3	11V-364	n/a	SR11-52 FUSEBOX CONNECTIONS-INSPECT AND TORQUE TIGHTEN	Volvo Bus	2011-07-20	2011-07-20	2011-07-20	2012-12-31	179	n/a	179	159	n/a	159	89	n/a	89	0	0	1.5	
4	12V-303	2012-191	SR12-16 ACCELERATOR PEDAL THROTTLE POSITION SENSOR REPLACEMENT (former wb10-33)	Prevost	2012-07-13	2012-07-13	2012-07-13	2012-12-31	260	142	402	251	140	391	97	99	97	0	0	0.5	Vehicles repaired under former warranty bulletin WB10-33 are included
5	12V-304	n/a	SR12-17 Tag Axle Hub Cap Screw Replacement	Prevost	n/a	n/a	2012-07-05	2012-12-31	2	n/a	2	2	n/a	2	100	n/a	100	0	0	0.5	Recall reported once in Q3 2012 Ref wb10-29
6	12V-300	2012-200	SR12-19 Steering Gearbox Bolts	Prevost	2012-08-02	2012-08-02	2012-08-02	2012-12-31	21	30	51	10	21	31	48	70	61	0	0	0.4	
7	12V-309	2012-203	SR12-20 Automatic Fire Detection and Suppression System (AFSS) - Rerouting Linear Thermal Detector (LTD)	Prevost	2012-07-18	2012-07-18	2012-07-18	2012-12-31	85	17	102	75	14	89	88	82	87	0	0	0.5	Vehicles repaired under former warranty bulletin WB09-16 are included
8	12V-315	2012-204	SR12-24 PROPER RUBBING PROTECTION FOR THE JUMP-STARTING POSITIVE TERMINAL BLOCK CABLE	Prevost	2012-07-17	2012-07-17	2012-07-17	2012-12-31	256	172	428	198	95	293	77	55	68	0	0	0.5	Vehicles repaired under former warranty bulletin WB10-04 are included
9	12V-325	n/a	SR12-25 Front Suspension Torqueing	Prevost	2012-07-06	2012-07-06	2012-07-06	2012-12-31	8	n/a	8	8		8	100	n/a	100	0	0	0.5	Recall reported once in Q3 2012
10	12V-337	2012-221	SR12-26 Power Cable Protection	Prevost	2012-08-13	2012-08-13	2012-08-13	2012-12-31	212	79	291	98	49	147	46	62	51	0	0	0.4	
11	12V-435	n/a	SR12-29 AUTOMATIC FIRE DETECTION AND SUPPRESSION SYSTEM (AFSS) - PROTECTION OF LINEAR THERMAL DETECTOR (LTD)	Prevost	2012-09-27	2012-09-27	2012-09-27	2012-12-31	15	n/a	15	3	n/a	3	20	n/a	20	0	0	0.3	
12	12V-511	2012-348	SR12-39 Power Cable Rubbing	Prevost	2012-11-14	2012-11-14	2012-11-14	2012-12-31	52	39	91	5	12	17	10	31	19	0	0	0.1	
13	12V-564	2012-423	SR12-47 AFSS Cylinder Relocation	Prevost	2012-12-19	2012-12-19	2012-12-19	2012-12-31	79	10	89	69	5	74	87	50	83			0.0	
14	12v-305	n/a	SR12-57 Emergency Windows - wheel chair lift vehicles	Volvo Bus	2012-09-26	2012-09-26	2012-09-26	2012-12-31	27	n/a	27	3	n/a	3	11	n/a	11	0	0	0.3	
15	12V-295	n/a	SR12-59 Bodywork SW Update	Volvo Bus	2012-07-13	2012-07-13	2012-07-13	2012-12-31	9	n/a	9	6	n/a	6	67	n/a	67	0	0	0.5	
16	12V-313	n/a	SR12-61 PASSENGER SEAT TRACK INSPECTION AND REPAIR	Volvo Bus	2012-09-24	2012-09-24	2012-09-24	2012-12-31	145	n/a	145	43	n/a	43	30	n/a	30	0	0	0.3	
17	12V-450	n/a	SR12-65 Hose protection for hydraulic pressure pipe	Volvo Bus	2012-10-22	2012-10-22	2012-10-22	2012-12-31	246	n/a	246	91	n/a	91	37	n/a	37	0	0	0.2	
18	12V-539	n/a	SR12-69 WCL Safety Pins	Volvo Bus	See comment				44	n/a	44	0	n/a	0	0	n/a	0				Expected to be launched in Jan 2013
19	12V-600	2013-014	SR13-01 Radius Rod Support	Prevost	See comment				158	37	195	0	0	0	0	0	0				Expected to be launched in Jan 2013