



**Steve M. Kenner, Global Director**  
Automotive Safety Office  
Sustainability, Environment & Safety Engineering

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330 Town Center Drive  
Dearborn, MI 48126-2738

April 30, 2013

David L. Strickland  
Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE/W42-308  
Washington, DC 20590

Dear Mr. Strickland:

Subject: Quarterly Completion Report – First Quarter 2013 – Pursuant to  
49 CFR Part 573.7

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Ford Motor Company (Ford) is submitting the attached Quarterly Report for the period ending March 31, 2013, for recalls initiated by Ford.

Detailed information is attached.

Sincerely,

A handwritten signature in black ink, appearing to read "S. M. Kenner".

Handwritten initials "SK" in black ink.

Steven M. Kenner

Attachment

**FORD QUARTERLY RECALL COMPLETION REPORT -- 49 CFR Part 573.7**  
**Quarter Ending March 31, 2013**

| SAFETY<br>RECALL NO. |       | QUARTERS<br>REPORTED |       |       | OWNER<br>NOTIFICATION |             | VEHICLES<br>INVOLVED | PROCEDURES<br>COMPLETED <sup>1/</sup> |          | UNREACHABLE VEHICLES <sup>2/</sup> |          |        |          |       |
|----------------------|-------|----------------------|-------|-------|-----------------------|-------------|----------------------|---------------------------------------|----------|------------------------------------|----------|--------|----------|-------|
| NHTSA                | FORD  | No.                  | FIRST | LAST  | BEGAN                 | ENDED       |                      | INSPECTED                             | REPAIRED | UNDELIVERED                        | EXPORTED | STOLEN | SCRAPPED | OTHER |
| 13V085               | 13S02 | 1                    | 1Q-13 | 2Q-14 | 28-Mar-2013           | 28-Mar-2013 | 5,676                | 1,399                                 | 19       | 1                                  | 0        | 0      | 0        | 0     |
| 12V-488              | 12C26 | 2                    | 4Q-12 | 1Q-14 | 22-Oct-2012           | 24-Oct-2012 | 154,471              | 0                                     | 101,650  | 4,363                              | 0        | 0      | 5        | 0     |
| 12V-553              | 12C27 | 2                    | 4Q-12 | 1Q-14 | 19-Dec-2012           | 19-Dec-2012 | 19,158 <sup>e</sup>  | 0                                     | 14,835   | 116                                | 9        | 0      | 0        | 0     |
| 12V-551              | 12S41 | 2                    | 4Q-12 | 1Q-14 | 18-Dec-2012           | 20-Dec-2012 | 80,057               | 0                                     | 75,682   | 233                                | 28       | 0      | 0        | 0     |
| 12V-195              | 12S30 | 3                    | 3Q-12 | 4Q-13 | 1-Jun-2012            | 1-Jun-2012  | 9,192                | 0                                     | 1,426    | 1,372                              | 14       | 0      | 0        | 0     |
| 12V-243              | 12S32 | 3                    | 3Q-12 | 4Q-13 | 31-May-2012           | 31-Aug-2012 | 128                  | 0                                     | 78       | 0                                  | 0        | 0      | 0        | 0     |
| 12V-318              | 12S33 | 3                    | 3Q-12 | 4Q-13 | 31-Jul-2012           | 31-Jul-2012 | 783                  | 204                                   | 78       | 37                                 | 0        | 0      | 0        | 0     |
| 12V-319              | 12S34 | 3                    | 3Q-12 | 4Q-13 | 20-Jul-2012           | 20-Jul-2012 | 8,265                | 0                                     | 7,590    | 66                                 | 83       | 0      | 0        | 0     |
| 12V-336              | 12S35 | 3                    | 3Q-12 | 4Q-13 | 20-Jul-2012           | 20-Jul-2012 | 9,320                | 0                                     | 9,171    | 4                                  | 6        | 0      | 0        | 0     |
| 12V-374              | 12S36 | 3                    | 3Q-12 | 4Q-13 | 15-Aug-2012           | 15-Aug-2012 | 16,330               | 0                                     | 7,884    | 468                                | 2        | 0      | 0        | 0     |
| 12V-353              | 12S37 | 3                    | 3Q-12 | 4Q-13 | 3-Aug-2012            | 3-Aug-2012  | 529,719 <sup>f</sup> | 0                                     | 161,607  | 24,139                             | 93       | 7      | 257      | 0     |
| 12V-431              | 12S39 | 3                    | 3Q-12 | 4Q-13 | 11-Sep-2012           | 11-Sep-2012 | 6,146                | 0                                     | 5,738    | 19                                 | 3        | 0      | 0        | 0     |
| 12V-438              | 12S40 | 3                    | 3Q-12 | 4Q-13 | 27-Sep-2012           | 27-Sep-2012 | 5,499                | 2,786                                 | 1,774    | 81                                 | 0        | 0      | 0        | 0     |
| 12V-193              | 10S13 | 4                    | 2Q-12 | 3Q-13 | 18-Jun-2012           | 19-Jun-2012 | 27,006               | 4                                     | 7,664    | 2,408                              | 1        | 0      | 0        | 0     |
| 12V-194              | 11S16 | 4                    | 2Q-12 | 3Q-13 | 18-Jun-2012           | 19-Jun-2012 | 22,914               | 0                                     | 7,147    | 1,509                              | 1        | 0      | 0        | 0     |
| 12V-190              | 12C23 | 4                    | 2Q-12 | 3Q-13 | 11-Jun-2012           | 11-Jun-2012 | 10,501               | 6,183                                 | 1090     | 174                                | 1        | 0      | 0        | 0     |
| 12V-097              | 12S28 | 4                    | 2Q-12 | 3Q-13 | 2-Apr-2012            | 2-Apr-2012  | 352                  | 0                                     | 161      | 7                                  | 0        | 0      | 0        | 0     |
| 12-V149              | 12S29 | 4                    | 2Q-12 | 3Q-13 | 17-May-2012           | 21-May-2012 | 139,708              | 0                                     | 118,929  | 1,573                              | 21       | 0      | 0        | 0     |
| 12V-198              | 12S31 | 4                    | 2Q-12 | 3Q-13 | 30-May-2012           | 30-May-2012 | 102                  | 0                                     | 66       | 0                                  | 0        | 0      | 0        | 0     |
| 11V-574              | 11S23 | 5                    | 1Q-12 | 2Q-13 | 18-Jan-2012           | 18-Jan-2012 | 128,473              | 102,808                               | 5,521    | 1,533                              | 15       | 0      | 0        | 0     |
| 12V-005              | 11S24 | 5                    | 1Q-12 | 2Q-13 | 30-Jan-2012           | 31-Jan-2012 | 244,621              | 0                                     | 97,907   | 14,867                             | 53       | 0      | 193      | 0     |
| 12V-006              | 11S25 | 5                    | 1Q-12 | 2Q-13 | 22-Mar-2012           | 29-Mar-2012 | 206,452 <sup>g</sup> | 0                                     | 98,175   | 9,868                              | 11       | 1      | 129      | 0     |
| 12V-009              | 11S26 | 5                    | 1Q-12 | 2Q-13 | 20-Jan-2012           | 20-Jan-2012 | 36                   | 24                                    | 1        | 0                                  | 0        | 0      | 0        | 0     |
| 12V-034              | 12C22 | 5                    | 1Q-12 | 2Q-13 | 20-Feb-2012           | 20-Feb-2012 | 569                  | 274                                   | 138      | 3                                  | 0        | 0      | 0        | 0     |
| 12V-035              | 12S27 | 5                    | 1Q-12 | 2Q-13 | 2-Mar-2012            | 2-Mar-2012  | 12,531               | 0                                     | 8,832    | 898                                | 11       | 0      | 0        | 0     |
| 11V-582              | 11C21 | 6                    | 4Q-11 | 1Q-13 | 22-Dec-2011           | 22-Dec-2011 | 16,069               | 12,633                                | 367      | 1                                  | 2        | 0      | 0        | 0     |
| 11E-047              | 11S22 | 6                    | 4Q-11 | 1Q-13 | 21-Nov-2011           | 21-Nov-2011 | 8                    | 0                                     | 3        | 0                                  | 0        | 0      | 0        | 0     |

**NOTES**

|    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1/ | "Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 2/ | "Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service. |
| e  | Vehicles moved from Canada between 5-day letter and VIN count freeze accounting for differences between 5-day and quarterly volumes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| f  | Potentially affected vehicles (based on Ford's Part 573 letter): Approximately 423,624 Units in Operation (UIO) for 2001-2004 vehicles. (38% completion rate).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| g  | 5-day letter was completed before VIN count freeze based on R.L. Polk information which accounts for differences between 5-day and quarterly volumes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |