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Manager, Field Service Actions

Date: 04/22/13

Subject: Volvo 1st Quarter 2013 Recall Reports

To: Ms. Kelly Schuler
Recall Management Division
Office of Defects Investigation Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 1st quarter of 2013.

Please contact me if you have any questions.

Sincerely,

Larry Mihok

Manager, Field Service Actions

Lary Michal

Volvo Cars U.S. Customer Service

1 Volvo Drive P.O. Box 914 Rockleigh, NJ 07647

Telephone 1-201-768-7300



## **Vehicle Safety Recall Quarterly Report Information**

Required per 49 CFR Part 573.6

Report Date: April 22, 2013 Calendar Quarter: 1 - 2013

Safety Recall Quarterly Report from 01/01/2013 through 03/31/2013

Manufacturer: Volvo Cars North America, LLC

Report Author: Larry Mihok Phone: (201) 768-7300 ext. 7336

**Recall Subject: Front Seat Wiring Inspection** 

1. NHTSA Safety Recall Campaign Number: 12V-075

Also, for completeness, if your company has assigned a code number to this campaign, please

provide your code: Recall 250

2. (a) The date notification to purchasers began: 04/11/12

(b) The date notification of purchasers was completed: 04/11/12

(c) Customer notification re-mail performed: 10/17/12

3. The Total Number of Vehicles Involved: 32,552

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: 32,058

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

Total Number Exported: N/A

Total Number Stolen: 0

Total Number Scrapped: 2

Total Number Unable to Notify: 142

Total Number Otherwise Unreachable: N/A