



## NEW FLYER

13 January 2012

VIA EMAIL

Jennifer Timian  
Chief - Recall Management Division  
US DOT - National Highway Traffic Safety Administration  
1200 New Jersey Ave. SE,  
Washington, DC 20590

Re: **New Flyer Quarterly Reports for Quarter 4 of Year 2011**

Dear Ms. Timian:

Per 49 CFR Part 573, please accept the following safety and/or non-compliance related recall quarterly progress reports for New Flyer Industries Canada ULC and New Flyer of America Inc. (together, "New Flyer").

Attached, please find the required quarterly status reports for the 4<sup>th</sup> quarter of 2011, for the following New Flyer recalls:

- 10V-605 - (4<sup>th</sup> quarterly report)
- 11V-237 - (2<sup>nd</sup> quarterly report)
- 11V-407 - (1<sup>st</sup> quarterly report)
- 11V-431 - (1<sup>st</sup> quarterly report)
- 12V-002 - (initial quarterly report)

Sincerely,  
**NEW FLYER OF AMERICA INC.**  
**NEW FLYER INDUSTRIES CANADA ULC**

By: Kerry Legg  
Vehicle Safety & Regulatory Compliance Manager  
New Flyer Service Organization  
(204) 224-6706

Enclosures: 5

**Headquarters/  
Winnipeg Facility**  
711 Kernaghan Ave.  
Winnipeg, Manitoba  
R2C 3T4 Canada  
Ph. (204) 224-1251

**Customer  
Services**  
25 DeBaets St  
Winnipeg, Manitoba  
R2J 4G5 Canada  
Ph. (204) 982-8400

**New Product  
Development**  
Unit 7, 45 Beghin Ave.  
Winnipeg, Manitoba  
R2J 4B9 Canada  
Ph. (204) 982-8413

**Crookston  
Facility**  
214 5<sup>th</sup> Ave. SW  
Crookston, Minnesota  
56716 USA  
Ph. (218) 281-5752

**St. Cloud  
Facility**  
6200 Glenn Carlson Dr.  
St. Cloud, Minnesota  
56301 USA  
Ph. (320) 203-0576

[www.newflyer.com](http://www.newflyer.com)

## Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

Report Date: 13-Jan-12 Calendar Quarter: 0 of 6 (Initial)  
Safety Recall Quarterly Report from: 01-Oct-11 through 31-Dec-11  
Manufacturer: New Flyer  
Report Author: Kerry Legg (New) Phone: (204) 224-6706  
Recall Subject: Parker - Vansco Instrument Panel Reprogramming 11E-056

1. NHTSA Safety Recall Campaign Number: 12V-002  
Company code number (if applicable): R11-026
2. (a) The date notification to purchasers began: 09-Jan-12  
(b) The date notification of purchasers completed: 11-Jan-12
3. The Total Number of Items/of Vehicles Involved: 490  
The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).
4. (a) Total Number Inspected & Remedied: 423  
Total number of vehicles which were inspected and/or otherwise repaired or remedied.  
(b) Total Number Inspected & NOT REQUIRING REMEDY: n/a  
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.
5. Items Determined to be Unreachable  
Total Number Exported: \_\_\_\_\_  
Total Number Stolen: \_\_\_\_\_  
Total Number Scrapped: \_\_\_\_\_  
Total Number Unable to Notify: \_\_\_\_\_  
Total Number Otherwise Unreachable: \_\_\_\_\_  
Describe Other: \_\_\_\_\_