



AMERICAN SUZUKI MOTOR CORPORATION  
AUTOMOTIVE

September 19, 2012

To: Dealer Principal, General Manager

Subject: Pending Service Action

The purpose of this letter is to inform you that ASMC has been notified Suzuki has recognized that a manufacturing defect relating to vehicle safety exists in certain Equator vehicles built from June 20, 2012 to July 12, 2012, and has decided to carry out a safety recall campaign to address this problem. The action will require the replacement of the left and right front hub assemblies with new ones that meet design specifications for hardness. Further instructions concerning this service action will be made available as soon as possible. Parts are in-stock and all in-stock service parts are OK to use without restrictions. Please do not place an order for the parts at this time.

Please place a sales hold on all Equator vehicles listed on the attached list which indicates vehicles shown to be in dealer inventory, restricting them from customer test drive, demo service, wholesale or retail sales, including dealer trades, pending completion of the service action.

**NOTE:**

**Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.**

While federal law applies only to new vehicles, Suzuki strongly encourages dealers to correct any used vehicles listed on the attached VIN list in their inventory before the vehicles are retailed.

Please accept our sincere apologies for any inconvenience this notification may cause, and thank you for your continued support.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dennis Blough', written in a cursive style.

Dennis Blough  
Senior Manager – Technical Quality  
American Suzuki