From:	Timian, Jennifer (NHTSA)
To:	RMD.ODI (NHTSA)
Subject:	FW: Response to - Fuel pump recall 12V-459: loose ends
Date:	Thursday, December 13, 2012 3:04:57 PM
Attachments:	11191 Customer Letter Special Coverage.docx 12191 Special Coverag Bulletin and Owner Letter.doc 11323 Customer Letter Special Coverage.docx 11323 Special Coverage Bulletin and Owner Letter.doc

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Please upload this email and the attachments to the private repository only at this time. I've dropped annotations in both files.

Thanks

From: joy.m.hotchkiss@gm.com [mailto:joy.m.hotchkiss@gm.com]
Sent: Wednesday, December 12, 2012 2:36 PM
To: Timian, Jennifer (NHTSA); Neff, Joshua (NHTSA)
Cc: dale.a.furney@gm.com; carmen.benavides@gm.com
Subject: Response to - Fuel pump recall 12V-459: loose ends

GM has not set a mail date yet for the dealer bulletin or owner letter mailing for the special coverage portion of the fuel pump module. Once the safety recall is in process in mid January 2013, GM will evaluate part usage and availability and then determine the proper dates to launch the special coverage.

GM continues to work through the part issues with the supplier for the 2007 Chevrolet Equinox and 2007 Pontiac Torrent. A timing for launching the safety and special coverage for these vehicles has not yet been established.

GM anticipates setting a mail date for the dealer bulletin and owner letter mailing in mid to late January 2013 for the special coverage portion of the door module (12V-406).

Please let me know if you have any questions.

Thanks,

Joy Hotchkiss
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Product Investigations
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From: <Jennifer.Timian@dot.gov>
To: <dale.a.furney@gm.com>, <joy.m.hotchkiss@gm.com>
Cc: <joshua.neff@dot.gov>
Date: 12/05/2012 10:42 AM
Subject: Fuel pump recall 12V-459: loose ends

Dale:
Does GM have any further specifics as to when it will be able to launch on this campaign? The G5 and Cobalt interim letters indicated a January 2013 launch, but what about the other applications?

Also, I don't have a final version of the special coverage documents, either what was mailed to the owners or sent to dealers. Frank had informed some time ago that Carmen was able to get approval on the latest version we send over with our edits. Can you or Joy send that over to me and Josh? Can you please also inform as to when those were sent to owners and dealers? If they have not been sent, please provide the expected date of mailing/transmission.

And I take it the parts delays on the recall vehicles also impact the special coverage states. But will the ETAs for parts be the same?

Thank you,
Jennifer

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