



Customer Information Sheet

Ford is voluntarily recalling 2001-2004 Model Year Escape vehicles equipped with 3.0L engine and speed control to address inadequate clearance between the engine cover and the speed control cable, which could result in a stuck throttle when the accelerator pedal is fully or almost-fully depressed.

Parts for the permanent repair are not currently available. We apologize for any inconvenience this part shortage may cause you. We are closely working with our suppliers to accelerate part availability. In the meantime, we have authorized your dealer to perform an interim repair, which will disable the speed control system on your vehicle to eliminate the possibility of a stuck throttle when the accelerator is fully or almost-fully depressed. This temporary repair will allow you to continue driving your vehicle until parts for the permanent repair are available.

You will be notified by Ford Motor Company via mail when parts are available to complete the repair on your vehicle. When notified, you will need to contact your dealer and schedule a service appointment to have the final repair performed on your vehicle as soon as possible.

Again, we apologize for the inconvenience this situation causes and assure you that we are doing everything possible to expedite resolution.

Sincerely,

Ford Motor Company
Ford Customer Service Division