

September 05, 2012



North American
Bus Industries, Inc.

VIA EMAIL and U.S. MAIL

Jason Hartong
City of Tempe Transportation Division
200 E. 5th St. 2nd Floor
Tempe, AZ 85281

**RE: NHTSA Recall 12V-324
NABI Recall 20123**

Dear Mr. Hartong:

This letter serves to acknowledge that North American Bus Industries, Inc. (NABI) has completed the remedy repairs pertaining to NHTSA Recall #12V-324 (45CLFW - Steering Pitman Arm Connection) for all buses currently in service.

If you have any questions or comments regarding this NHTSA recall, please contact the undersigned.

Sincerely,

A handwritten signature in black ink that reads "James Shropshire" followed by a small "a.g." to the right.

James Shropshire
West Region Field Service Manager
North American Bus Industries, Inc.

cc:

Dan Allen -NABI
Allison Foy - NABI
Laszlo Juhasz - NABI
Gina Locklear – NABI
Sherry Roach - NABI
David Warren – NABI