

International Corporate Headquarters:

**The Braun Corporation**  
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[www.braunmobility.com](http://www.braunmobility.com)

 **THE BRAUN CORPORATION**  
"Providing Access to the World"



April 11, 2012

Subject: Braun Wheelchair Lift recall; 12E002

This communication is to address some of the questions that you have been asking pertaining to the recall notification and processes.

**1. Do I need to ground my fleet of vehicles?**

Answer: No, you do not need to take your entire fleet out of service. However, you should inspect your lifts to ensure proper barrier operation and function (Refer to the owner manual and the operation instruction decal on the lift). Century Operation sample is below or [CLICK HERE](#) for a video demonstration.

**2. Why is the remedy necessary?**

Answer: The remedy will enhance rollstop latching. Over time, the affected lifts may exhibit an inability to properly latch the rollstop in the vertical position. This may be caused by ill-maintenance or damaged parts. Should an attendant/wheelchair occupant not recognize the rollstop is not fully latched; a wheelchair occupant may fall from the elevated platform.

**3. Where can I view the recall repair video?**

Answer: [CLICK HERE](#)

**4. How do I process Labor Claim after the remedy has been installed**

Answer: [CLICK HERE](#)

We hope this helps answer some of your questions.

Rick Nelson



Director of Product Support  
The Braun Corporation

# **SAFETY RECALL NOTICE**

June 21, 2012

Transportation South, Inc.  
1400 McCain Parkway  
Pelham, AL. 35124

RE: Safety Standard Recall Notification The Braun Corporation EQ12-005  
NHTSA Campaign Number 12E-002

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Braun Corporation has decided that a defect which relates to motor vehicle safety exists in wheelchair lifts models Century-2 (NCL-2) Vista-2 (NVL-2) installed in your Starcraft Bus.

## **!! IMPORTANT!!**

Wheelchair lift, Century-2 (NCL-2) and Vista-2 (NVL-2) is being recalled by The Braun Corporation immediately:

The Braun Corporation  
631 West 11<sup>th</sup> Street  
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Fax: 574-946-2341  
[www.braunmobility.com](http://www.braunmobility.com)

The Braun Corporation  
Attn: Mr. Rick Nelson  
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**WHAT IS BEING RECALLED:**

This recall applies to all Braun Century and Vista 2<sup>nd</sup> generation wheelchair lifts manufactured between November 20, 2006 and September 10, 2010. This includes: