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Sent on 06 01 2012 Expires on 06 15 2012  
From American Honda Parts & Service Division, Campaign Administration  
Subject Stop Sale/Safety Recall: 2012 Civic Left (Driver's Side) Driveshaft

DATE: March 30, 2012

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: American Honda Parts & Service Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2012 Civic Left (Driver's Side) Driveshaft

Today, June 1, 2012, American Honda will notify NHTSA of a **Stop Sale** order and **Safety Recall** for some 2012 Civic units. Any new or certified used units in dealer stock must be inspected and, if necessary, repaired prior to sale. **Refer to VIN inquiry to determine which units in your inventory are affected.** American Honda Motor Co. expects to begin customer notification on or about June 21, 2012.

Note: affected vehicles should not be sold until inspection, and, if necessary, the repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

**Basic Problem**

Due to a manufacturing problem during driveshaft assembly, a small number of driveshafts may have been improperly set into the CV joint. An improperly set driveshaft may separate from the CV joint, causing the vehicle to lose motive power and potentially increasing the risk of crash.

All affected vehicles will require inspection of the left (driver's side) driveshaft for a paint mark. Vehicles with any color other than orange will require further inspection using a spline gauge tool (P/N 07AAJ-TR0A100, distributed to your dealership on 5/30). Vehicles that do not pass the inspection criteria will require replacement of the driveshaft.

**Campaign Information**

A preliminary version of Service Bulletin 12-033 has been posted to ISIS as of June 1, 2012; the final version is expected to post by June 15, 2012. Customer mailings are currently scheduled to begin on or about June 21, 2012.

**Parts Information**

Refer to S/B 12-033 for parts information. Because American Honda expects that only a small number of affected vehicles will require driveshaft replacement, please order a driveshaft only once the need for replacement has been confirmed.

**Note that all replaced parts are subject to call-in for inspection. If a part is deemed to have been replaced unnecessarily, the claim will be rejected.**

**Warranty and Repair Information**

Warranty and repair information is detailed in the preliminary version of S/B 12-033, which was posted on ISIS on June 1, 2012.

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