

FW: Dexter Axle E/H Actuator Recall

Ryan Johnson
 Sent: Wednesday, December 21, 2011 7:15 AM
 To: Woody Woodliss
 Importance: High
 Attachments: Initial customer notifica~1.docx (461 KB)

The two units are 124625 Pine Ridge and 124812 Detrol. These are the two units off the po's below.

Ryan Johnson
 Purchasing
 United Trailers
 Phone (574)-848-7088 Ext 125
 Fax (574)-848-4643
 E-mail rjohnson@united-trailers.com

From: Jamison, Andy [AJamison@dexteraxle.com]
Sent: Tuesday, December 20, 2011 4:30 PM
To: Woody Woodliss; Ryan Johnson
Cc: Yoder, Amy
Subject: Dexter Axle E/H Actuator Recall

Woody / Ryan

Please see the attached recall notification for Dexter E/H Actuators shipped in the months September 2011 until now December 2011. Please call the phone # on the notice if you have the actuator in your possession for replacement. Dexter has stopped all shipments of these actuators and is building replacement actuators. I show the following pump sold to United Trailers.

PO #	Ship Date	Invoice Date	Invoice #	Customer Name	DXQ #	Description	QTY
0043432	10/3/2011	10/3/2011	12640199	UNITED EXPRESSLINE, INC.	K71-651-00	ELEC/HYD ACTUATOR - E/H-1600 E/H 1600	1
0043814	11/7/2011	11/7/2011	12643119	UNITED EXPRESSLINE, INC.	K71-651-00	ELEC/HYD ACTUATOR - E/H-1600 E/H 1600	1

Please let me know if you have these actuators at your facility or where they may have been shipped.

Thank you and I will call you soon to follow up.

Andy Jamison | Senior Sales Engineer

Dexter Axle - Corporate Headquarters
 2700 Industrial Parkway East | Ellettsville, Indiana 46016, USA

ajamison@dexteraxle.com | direct tel: (574) 295-7227
 fax: (574) 295-7355 | cell: (574) 361-5799 | main tel: (574) 295-7888
 Dexter Axle - Dexter Door - Ventline

Dexter | a Tenneco Company

United Expressline Recall Communication

Dave Erwin

Sent: Tuesday, January 03, 2012 10:52 AM

To: tsb@nhtsa.dot.gov

Cc: Woody Woodiwiss

Attachments: 20111221095942977.pdf (118 KB) ; 20111221100226566.pdf (119 KB)

Manufacturer Name: UNITED EXPRESSLINE, INC.

EWR ID: 000197

Attached communications to two dealers regarding Dexter Axle E/H Actuator Recall.

Let me know if any additional information is required.

Dave Erwin

IT Manager

United Expressline, Inc.



RECEIVED

By Recall Management Division at 11:17 am, Jan 04, 2012

December 20, 2011

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave. S W
Washington, D.C. 20590

Dear Sir or Madam:

Dexter Axle Company has determined that a condition, potentially involving motor vehicle safety, may exist in vehicles produced by various trailer manufacturers beginning September, 2011 through December 19, 2011.

Dexter Axle was notified by the supplier of the hydraulic pump used in our electric/hydraulic brake actuator that a quantity of these pumps had not been properly heat treated. This condition can cause premature wear of some critical components in these pumps which can render the unit inoperable. The electric/hydraulic brake actuator provides braking power to the trailer brakes. Failure of this actuator can result in the loss of braking effort by the trailer.

Each of these electric/hydraulic actuators carries a unique serial number. We have identified a range of serial numbers which may contain the defective pumps. We have begun notifying the recipients of these units. The total number of units to be inspected and/or recovered is one thousand seven hundred and thirteen (1,713).

Accordingly, Dexter Axle is entering into a voluntary recall campaign. The remedy will consist of recovery and replacement of potentially defective units. We will contact those distributors, dealers and OEM's to which the suspect units were sold and immediately replace those remaining in their inventories. For units that have been installed on trailers and sold to consumers, we will ask the vehicle manufacturers to provide the name and contact information. We will then notify the consumer by mail and direct them to contact Dexter Axle with the serial number of their unit. If the serial number reported is one of the suspect units, they will be directed to the nearest service center to have the unit replaced at no charge.

Please provide Dexter Axle with a written acknowledgement of this letter and the campaign number assigned. If additional information is needed, I can be contacted by phone at 1-574-296-7280 or E-mail to bdunlap@dexteraxle.com.

Sincerely,

William L. Dunlap
Sr. Vice President of Engineering
Dexter Axle Company

attachments:

- List of original recipients
- Letter to original recipients

P.O. Box 250 • Elkhart, Indiana 46515 • Phone: (574) 295-7888 • Fax: (574) 295-8666 • www.dexteraxle.com



Dexter Axle • Dexter Door • Ventline