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Sent on 03 30 2012 **Expires on** 04 13 2012
From Parts and Service Division
Subject Stop Sale/Safety Recall: 2002-04 CR-V & 2003 Pilot Lighting Switch Connector

DATE: March 30, 2012

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: American Honda Parts & Service Division, Campaign Administration

RE: Stop Sale/Safety Recall: 2002-04 CR-V & 2003 Pilot Lighting Switch Connector

On March 29, 2012, American Honda notified NHTSA of a **Stop Sale** order and **Safety Recall** for some 2002-2004 CR-V and 2003 Pilot units. Any used units in dealer stock must be inspected and if necessary, repaired, prior to sale. **Refer to VIN inquiry to determine which units in your inventory are affected.** American Honda Motor Co. expects to begin customer notification on or about April 24, 2012.

Note: affected vehicles should not be sold until the repair has been performed. Should an unrepaired vehicle cause any injury or damage because of the required recall repair, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

Increased resistance between the lighting switch and its wiring harness generates heat at the connector terminals, potentially melting the connector over time. In some cases, this melted connector may cause the low beams to become inoperative.

All affected vehicles will require inspection of the harness to determine if melting has occurred. Harnesses that do not exhibit melting will be replaced. Those that show signs of melting will be replaced, along with the lighting switch. American Honda expects that only a small number of affected vehicles will require replacement of the lighting switch.

Campaign Information

A preliminary version of Service Bulletin 12-023 was posted to ISIS March 30, 2012, and the final version is expected to post by April 13, 2012. Customer mailings are currently scheduled to begin on or about April 24, 2012.

Parts Information

Replacement harness repair and lighting switch kits can be ordered through normal procedures. Refer to S/B 12-023 for parts information. Because American Honda expects that very few affected vehicles will exhibit melted connectors, please order lighting switch kits only once the need for replacement has been confirmed.

Warranty and Repair Information

Warranty and repair information is detailed in the preliminary version of S/B 12-023, which was posted on ISIS on March 30, 2012.

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