From: Deascentiis, Brian
To: RMD.ODI (NHTSA)
Cc: Arcangeli, Maurice; Frooshani, John
Subject: RE: Subaru 12V-099, WQA37 Owner Notification Update
Date: Wednesday, January 02, 2013 4:16:54 PM

The following is an update to Subaru 12V-099 owner notification.

As outlined in Subaru Part 573 Noncompliance Information Reports for 12V-099, on 3/26/12, Subaru sent an advisory letter to all vehicle owners affected by this campaign informing them of the condition and further informing them that they would receive a second notice when parts became available. NHTSA was notified of the mailing completion on 4/2/12.

Mailing of second owner notification letters informing vehicle owners of repair part availability is now completed. Letters were mailed according to the following schedule:

For 2012 model year, notification began and was completed on 5/14/12
For 2011 model year, notification began and was completed on 8/1/12
For 2010 model year, notification began and was completed on 10/1/12
For 2009 model year, notification began and was completed on 1/2/13

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From: Deascentiis, Brian
Sent: Tuesday, October 23, 2012 5:32 PM
To: 'RMD.ODI@DOT.gov'
Cc: Arcangeli, Maurice; Frooshani, John
Subject: Subaru 12V-099, WQA37 Owner Notification Update

The following is an update to Subaru 12V-099 owner notification.

As outlined in Subaru Part 573 Noncompliance Information Reports for 12V-099, on 3/26/12, Subaru sent an advisory letter to all vehicle owners affected by this campaign informing them of the condition and further informing them that they would receive a second notice when parts became available. NHTSA was notified of the mailing completion on 4/2/12.

Thus far, second owner notification letters informing vehicle owners of repair part availability were or will be sent as follows:

For 2012 model year, notification began and was completed on 5/14/12
For 2011 model year, notification began and was completed on 8/1/12
For 2010 model year, notification began and was completed on 10/1/12

For 2009 model year, owner notification is expected to begin on 1/2/13. Subaru will notify NHTSA once the mailing has been completed.

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