



419 W. Pike St., Jackson Center, OH 45334

## **Important Safety Recall Notice**

### **Airstream Interstate Motorhome**

#### **NHTSA Recall Number 12V-596**

Dear Customer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and is important for your safety.

#### **Reason for This Recall**

Airstream has decided that a defect which relates to motor vehicle safety exists in Airstream Interstate Motorhomes with the Rear Sofa Floor Plan. In these units, it is possible for the seat belt latch or buckle to fall in between the sofa base and sofa back and come in contact with electrical equipment located under the sofa base. In addition, it is possible for metal cables under the seat to break and fall on the electrical equipment as well. If either of these items comes in contact with the electrical equipment arcing could occur, which could result in a fire.

#### **What We Will Do**

Airstream will install a cover over the electrical components located under the sofa. In addition, a protective cover will be installed over the electrical connection from the battery box. This will be done at no charge to you, the vehicle owner.

#### **What You Should Do**

Please contact your nearest Airstream dealer and arrange an appointment to have your motorhome inspected. It is estimated that inspection and repairs, if required, could take up to 45 minutes. If you any questions regarding this recall, or need assistance in locating an Airstream certified dealer please contact the **Airstream Warranty/Service Department** by phone at 937-596-6111.

#### **Notifications**

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Airstream fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

**Dave Schumann**

Director of Service and Warranty Administration

Re: NHTSA Recall No. 12V-596  
Transport Canada Recall No. 2012-438