



January 15, 2013

**4S7ZT2B94DC076264**

ARGO Fire Dept.  
100 Black Jack Rd  
Trussville, AL 35173

**IMPORTANT: Safety Notice**

**SAFETY – RECALL –**

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Standards.

Spartan Motors Chassis, Inc. has decided a defect which relates to motor vehicle safety exists in certain incomplete Emergency Response Chassis Cabs assembled by Spartan Motors Chassis, Inc. equipped with a windshield wiper motor assembly, supplied by AM Equipment.

*Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.*

**Defect:**

Inoperable windshield wipers may cause reduced visibility during inclement weather or conditions. Reduced visibility could result in a vehicle crash.

**Corrective Action:**

Spartan Chassis will replace the wiper shaft at no cost to the customer.

**Labor Time:**

The labor time required to perform said repairs will be 2 hours. Due to some service scheduling times, your service center may need your vehicle for a longer period.



**What You Should Do:**

**Call Spartan Chassis at 1-800-543-5008 option 4.** Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

**Leased Vehicles:**

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 1-800-543-5008 option 4.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 1-800-543-5008 option 4. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.