

NHTSA Safety Recall 12V-559

TO: Winnebago Industries, Inc. Dealers

SUBJECT: Campaign #127 – Dometic® Refrigerator Circuit Fuse

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

The motor vehicles potentially containing the defective component are certain: 2009 - 2013 model year Winnebago® models: Era®, View®, Via®; 2010 - 2013 model year Itasca® models: Navion® and Reyo® motorhomes. These motorhomes were manufactured November 13, 2007 through August 10, 2012.

Winnebago Industries® has decided that a defect which relates to motor vehicle safety exists in the size of fuses supplied to the refrigerator 12V circuits. A 5-amp. fuse was installed to the lamp/fan circuit instead of the appropriate 3-amp. fuse for all affected units and a 20-amp. fuse was installed to the heating element circuit instead of the appropriate 15-amp. fuse for the Via and Reyo models. If the circuits are not protected by the proper size fuse, heat can build which could result in a fire which can result in property damage, personal injury, or death.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

INSTRUCTION TO PERFORM CAMPAIGN #127:

Affected Models:

Certain 2009 - 2013 Winnebago:
Era (Models: 170A and 170X)

Certain 2011 - 2013 Winnebago:
View (Models: 524G and 524V)

Certain 2010 - 2013 Winnebago:
Via (Models: H25Q, H25R, and H25T)

Certain 2011- 2013 Itasca:
Navion (Models: 524G and 524V)

Certain 2010- 2013 Itasca:
Reyo (Models: H25Q, H25R, and H25T)

Repair Procedure:

For the Era, View, and Navion models, replace the 5-amp. fuse.

For the Via and Reyo models, replace both the 5-amp. and 20-amp. fuses.

Refer to the appropriate instruction sheet for inspection, replacing fuse(s).

Parts Information:

- 062901-01-000 — Fuse - 3-amp. (all affected models)
- 062901-05-000 — Fuse - 15-amp. (Via and Reyo only)

NOTE: Fuse(s) have been sent to each owner with the owner recall notification.

Reimbursement:

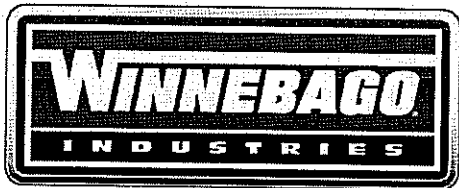
When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>
Replace fuse(s)	<u>24270101</u>	<u>0.2 hr.</u>

Thank you for your cooperation.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Enclosures



NHTSA Safety Recall 12V-559

RE: BODY SERIAL
CHASSIS SERIAL

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

The motor vehicles potentially containing the defective component are certain: 2009 - 2013 model year Winnebago® models: Era®, View®, Via®; 2010 - 2013 model year Itasca® models: Navion® and Reyo® motorhomes. These motorhomes were manufactured November 13, 2007 through August 10, 2012.

Winnebago Industries® has decided that a defect which relates to motor vehicle safety exists in the size of fuses supplied to the refrigerator 12V circuits. A 5-amp. fuse was installed to the lamp/fan circuit instead of the appropriate 3-amp. fuse for all affected units and a 20-amp. fuse was installed to the heating element circuit instead of the appropriate 15-amp. fuse for the Via and Reyo models. If the circuits are not protected by the proper size fuse, heat can build which could result in a fire which can result in property damage, personal injury, or death.

WHAT WE WILL DO

Winnebago Industries, Inc. will correct this situation at no charge to you.

WHAT YOU SHOULD DO

- OPTION 1:** You may use the fuse(s) provided and make the update yourself using the instructions provided. **After you have installed the new fuse(s) and revised the label, please complete the preaddressed, postage-paid postcard attached to the bottom of this letter.**
- OPTION 2:** You may take your motorhome, this letter, and fuses to a Winnebago Industries dealer who will perform the recall at no charge to you.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative at (641) 585-6939. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at (888) 327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Industries Owner Relations by e-mail at or@winnebagoind.com; write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436; or by telephone at (641) 585-6939 or (800) 537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Owner Relations by e-mail at or@winnebagoind.com; in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436; or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Enclosure



INSTRUCTIONS TO PERFORM CAMPAIGN 127 (Via®/Reyo® Models H25Q, H25R, and H25T)

Models Affected:

Certain 2009 through 2013 model year Winnebago Via/Itasca Reyo (Models H25Q, H25R, and H25T) motorhomes.

These motorhomes were manufactured November 13, 2007 through August 10, 2012.

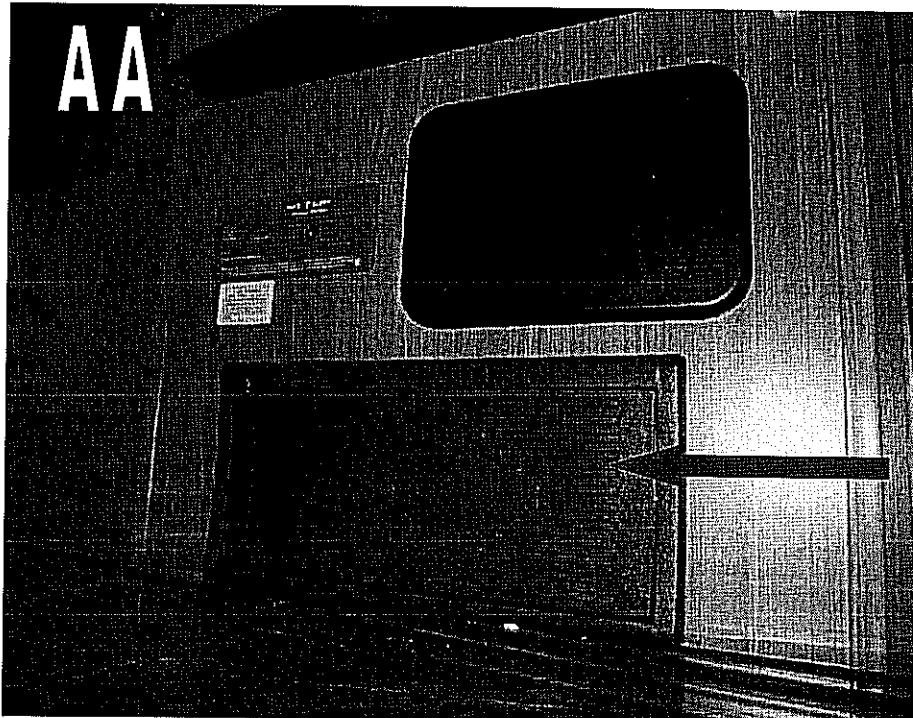
Kit Includes:

- (1) 3-Amp. Fuse (Violet)
- (1) 15-Amp. Fuse (Blue)
- Instructions

Procedure:

Remove current 5-amp. (tan) and 20-amp. (yellow) refrigerator fuses and replace with 3-amp. (violet) and 15-amp. (blue) refrigerator fuses, as required.

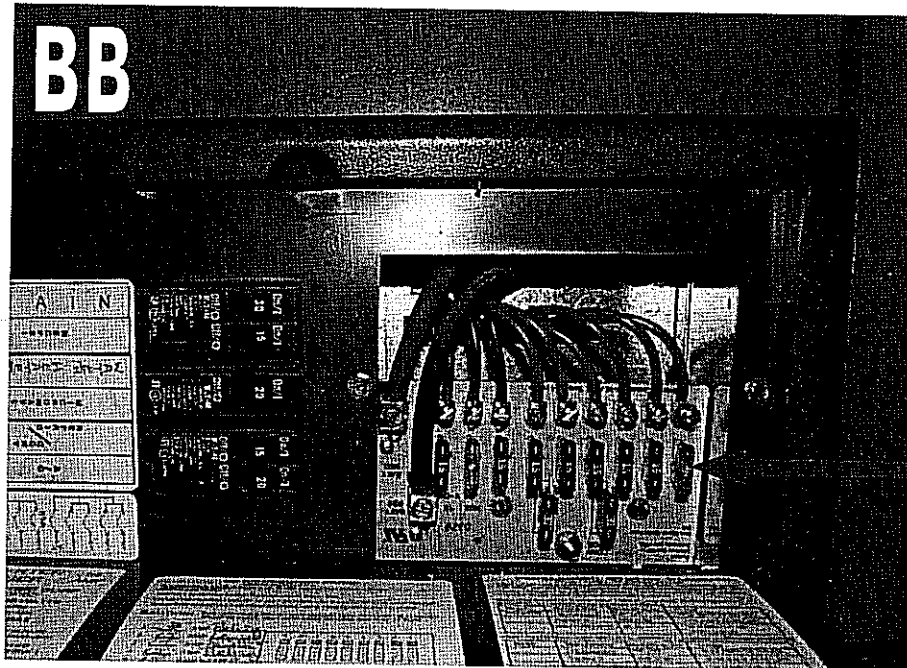
1. Locate the Power Center. See Photo AA.



(Typical View)

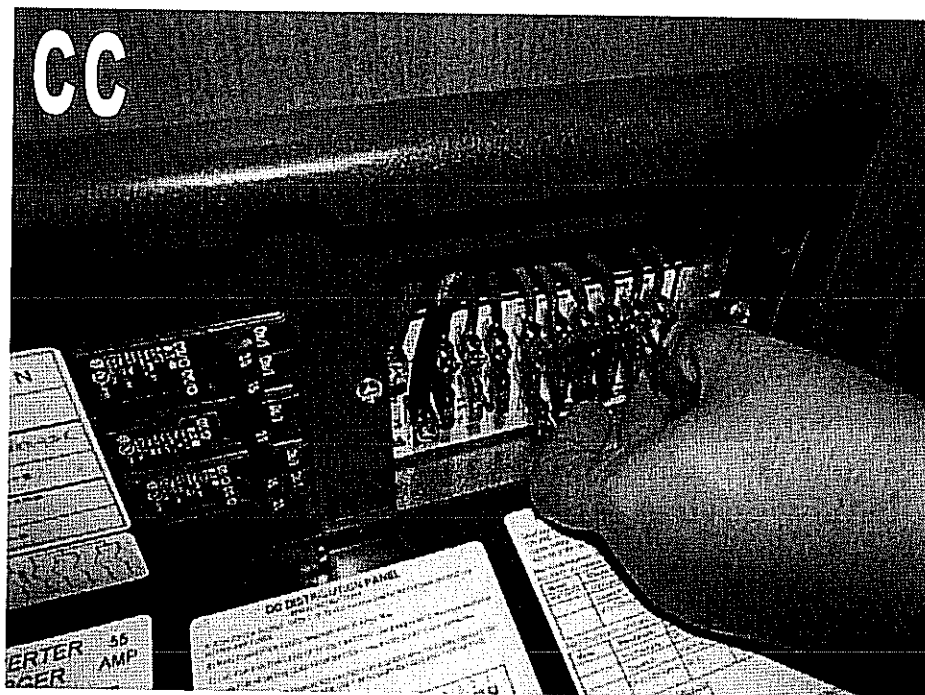
2. Open the Power Center panel.

3. View "DC Distribution Panel," label to locate the refrigerator fuse (generally the far right fuse in the power center). Remove the current 5-amp. (tan) fuse and discard. See Photo BB.



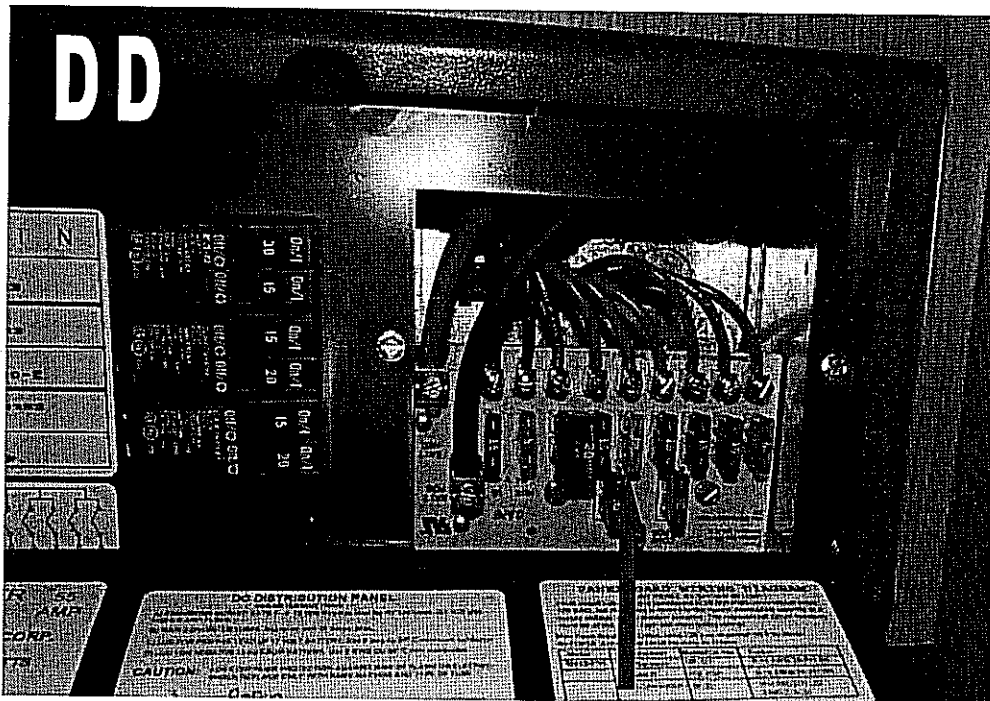
(Typical View)
(Fuse Configuration May Vary By Model According to Available Equipment)

4. Install new 3-amp. (violet) fuse (from kit) into socket. See Photo CC.



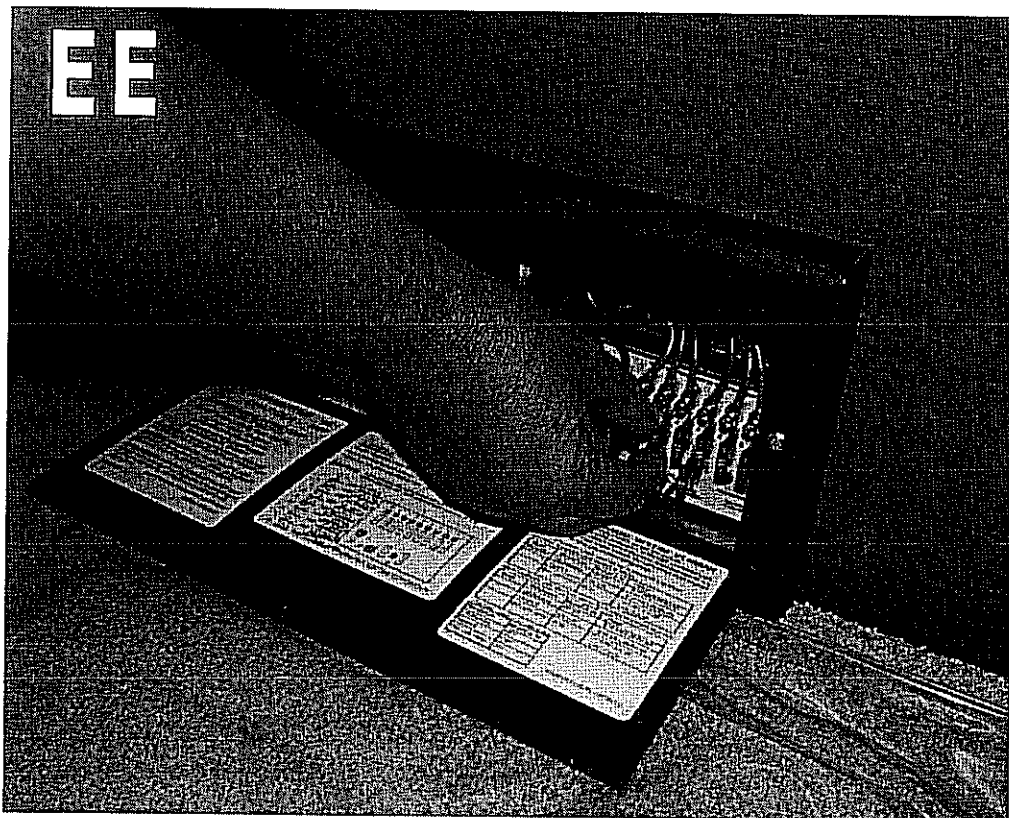
(Typical View)

5. View "DC Distribution Panel," label to locate the 20-amp. (yellow) refrigerator fuse location. Remove the current 20-amp. (yellow) fuse and discard. See Photo DD.



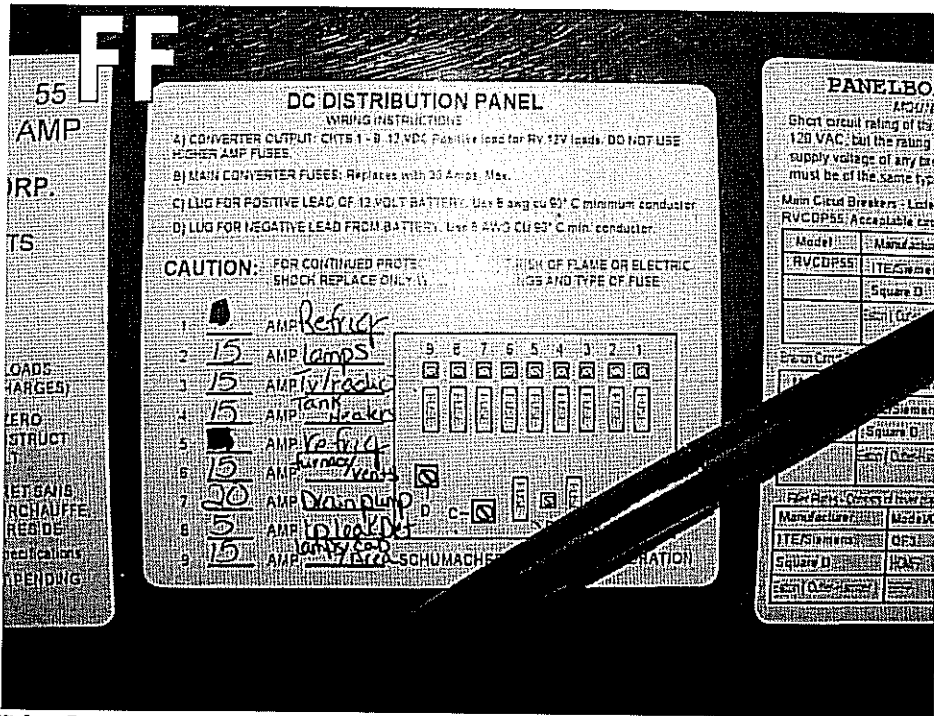
(Typical View)

6. Install new 15-amp. (blue) fuse (from kit) into Socket 5. See Photo EE.

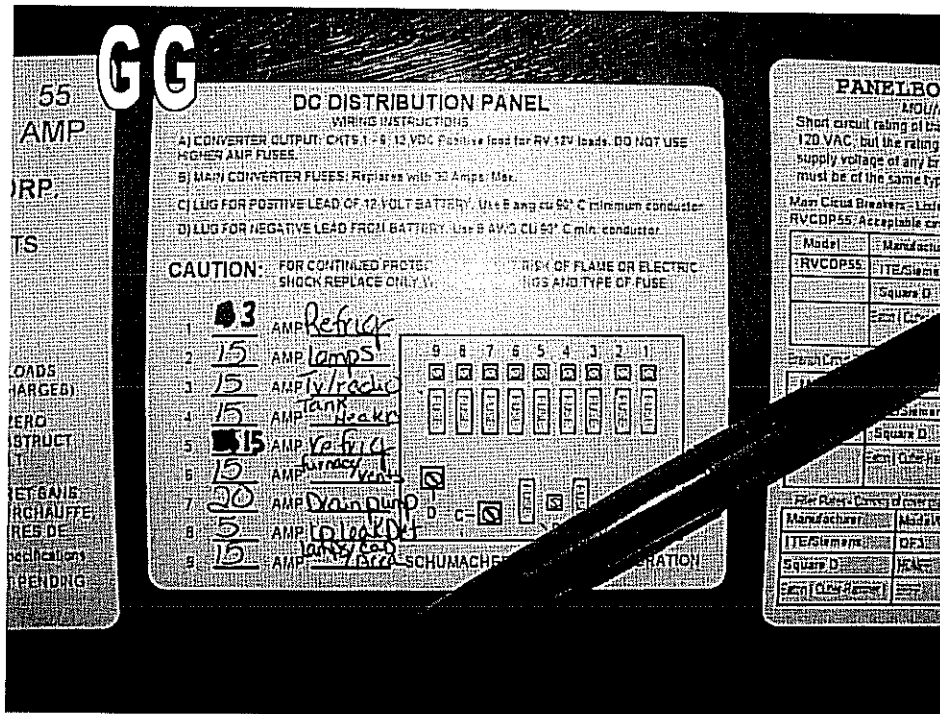


(Typical View)

7. On the "DC Distribution Panel," label with a permanent marker, black out the "5" and write in a "3" and black out the "20" and write in "15." See Photos FF and GG.



(With a Permanent Marker, Black Out the 5 and 20 Number on the Refrigerator Circuits)



(With a Permanent Marker, Write in the "3" and "15")

8. Complete the preaddressed, postage-paid postcard attached to the bottom of your recall letter and mail to Winnebago Industries, Inc.
9. Installation complete.



INSTRUCTIONS TO PERFORM CAMPAIGN 127 (Era[®] Models 144U, 170A, 170R, and 170X) (View[®] Profile/Navion[®] iQ Models 524G and 524V)

Models Affected:

Certain 2009 through 2013 model year Winnebago Industries Era (Models 144U, 170A, 170R, and 170X) and Winnebago View Profile/Itasca Navion iQ (Models 524G and 524V) motorhomes.

These motorhomes were manufactured November 13, 2007 through August 10, 2012.

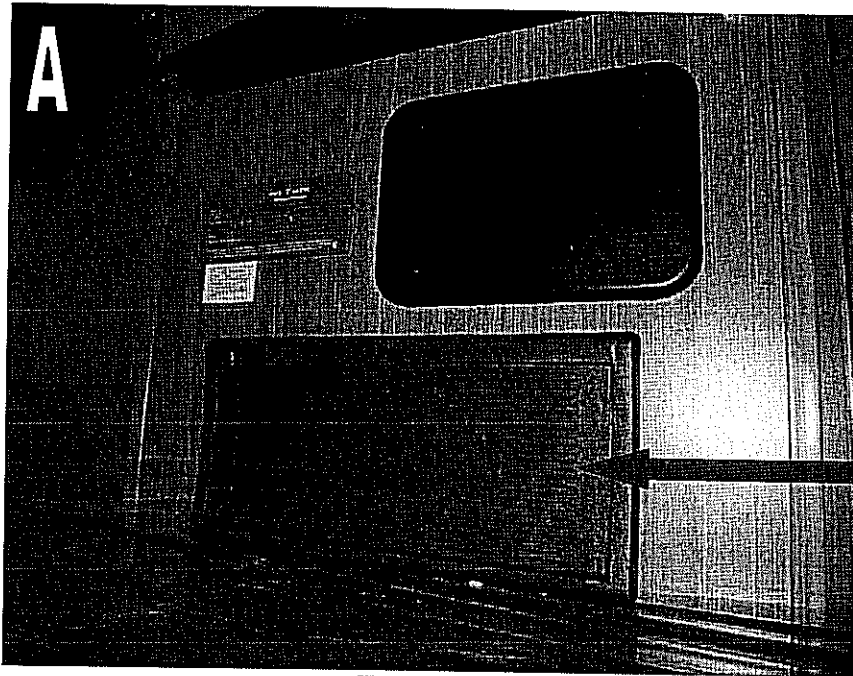
Kit Includes:

- (1) 3-Amp. Fuse (Violet)
- Instructions

Procedure:

Remove current 5-amp. (tan) refrigerator fuse and replace with 3-amp. (violet) refrigerator fuse, as required.

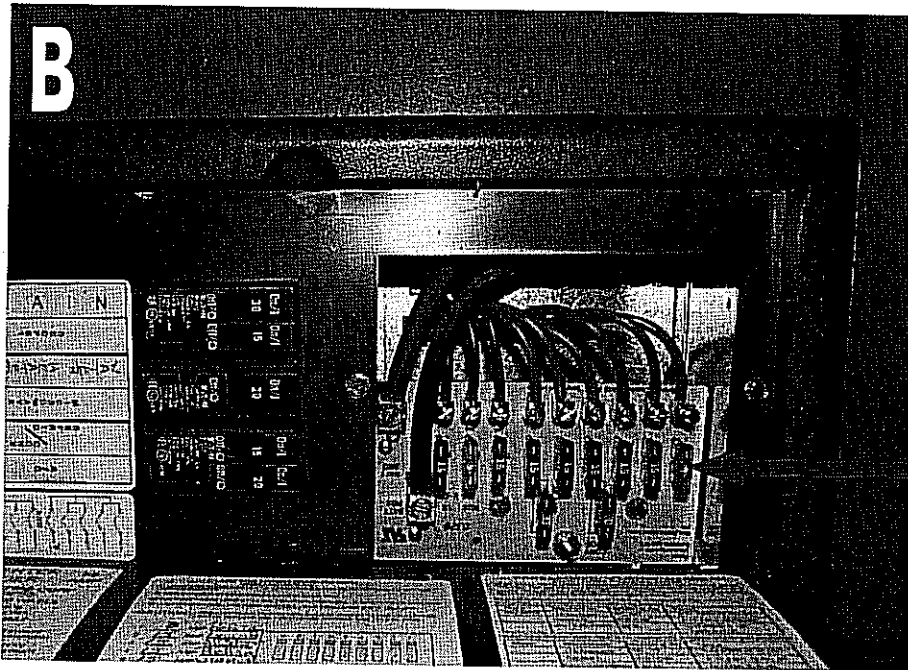
1. Locate the Power Center. See Photo A.



(Typical View)

2. Open the Power Center panel.

3. View "DC Distribution Panel," label to locate the 5-amp. (tan) refrigerator fuse (generally the far right fuse in the power center). Remove the current 5-amp. (tan) fuse and discard. **NOTE: There is also a 15-amp. or 20-amp. (depending on model) refrigerator fuse. Do not change the 15-amp. or 20-amp. refrigerator fuse.** See Photo B.



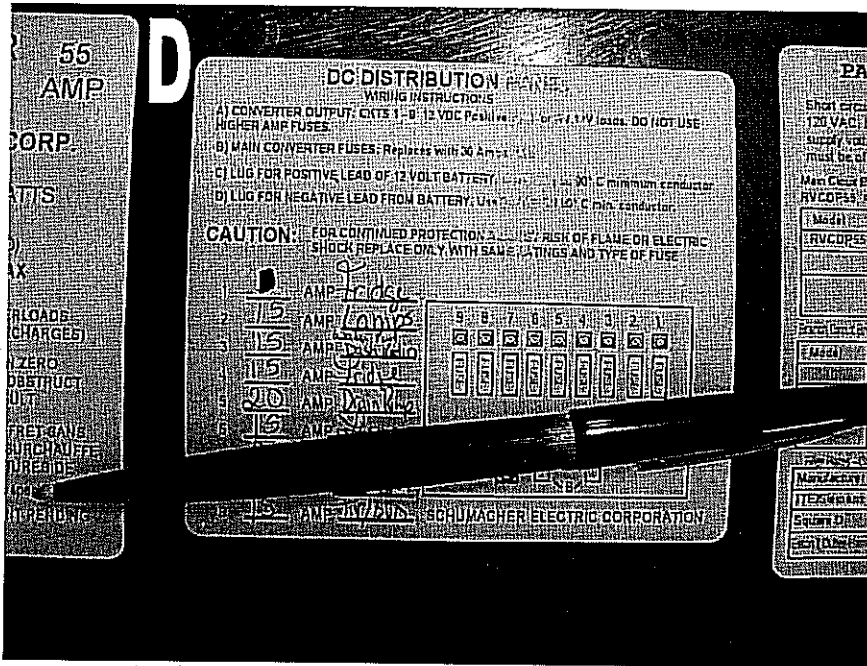
(Typical View)
(Fuse configuration may vary by model according to available equipment)

4. Install new 3-amp. (violet) fuse (from kit) into socket. See Photo C.

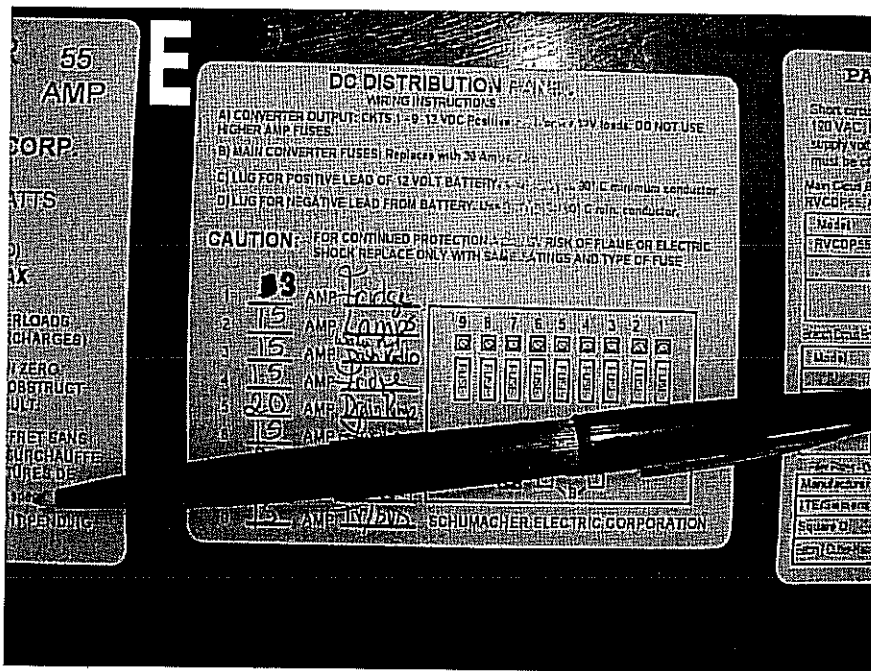


(Typical View)

- On the "DC Distribution Panel," label with a permanent marker, black out the "5" and write in a "3" for the refrigerator. See Photos D and E.



(With a Permanent Marker, Black Out the "5" on Line 1)



(With a Permanent Marker, Black Out the Number "5" and Write In "3")

- Complete the preaddressed, postage-paid postcard attached to the bottom of your recall letter and mail to Winnebago Industries, Inc.
- Installation complete.