



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

January 2014

RE: 2012 Civic VIN
NHTSA Recall 12V-548

IMPORTANT

- **Your vehicle is included in a safety recall and you should have the recall service done as soon as possible.**
- **Any authorized Honda dealer will perform the recall service at no charge to you.**

Dear Honda Civic Owner:

Our records indicate that an important SAFETY RECALL has not been completed on this vehicle. Honda has decided that a defect which relates to motor vehicle safety exists in certain 2012 model year Civic vehicles. There is a possibility that an incorrect tilt bracket was installed, which could affect the ability of the steering column to absorb energy in a frontal crash, potentially increasing the risk of injury.

Please immediately contact any authorized Honda dealer to schedule a service appointment for your vehicle. This work will be done *free of charge*. The recall repair should be completed even if your vehicle is not experiencing a problem. If you need assistance locating a dealer, contact Honda Automobile Customer Service at 800-999-1009 and select option 4. You may also find this information at www.Hondacars.com.

We apologize for any inconvenience this safety recall may cause you. We are taking this action in the interest of your safety and continued satisfaction with your Honda vehicle.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.