



December 20, 2012

Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Ave SE  
Washington DC, 20590

**Subject: NHTSA Campaign – 12V521 - Cracked Fuel Tank Fuel Outlet Mounting Flange Safety Recall - Owner Letter**

Dear Ms. Lewis:

Pursuant to 49 CFR 573, Defect and Non-compliance Reports, Jaguar Land Rover North America, LLC is submitting the final version of the Owner Letter.

Sincerely,

James C. Patterson  
Safety Compliance Engineer  
Jaguar Land Rover North America LLC

Attachment



Jaguar Land Rover North America, LLC  
555 MacArthur Boulevard  
Mahwah, New Jersey 07430

201-818-8500  
<http://www.landroverusa.com>

**December 18, 2012**

**RE: Safety Recall J027 – Cracked Fuel Tank Fuel Outlet Mounting Flange**  
**Vehicle Affected: Jaguar XF**  
**Model Year: 2010-2012**  
**NHTSA Recall Number: 12V-521**

**Dear Jaguar XF Owner:**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect which relates to motor vehicle safety exists in some 2010-2012 model year Jaguar XF vehicles. Your vehicle is included in this Recall action.

**What is the concern?**

A concern has been identified where the fuel tank fuel outlet mounting flange on 5.0L Gasoline engine derivative XF vehicles may crack. If a crack is present in the fuel tank fuel outlet mounting flange, drivers will most likely see an amber Malfunction Indicator Lamp on the Instrument Cluster (check engine light). The driver may also smell fuel odor and in some circumstances with the vehicle static, there could be liquid fuel underneath the rear of the vehicle, which in the presence of an ignition source could lead to a fire.

**What will Jaguar and your Jaguar retailer do?**

Jaguar is carrying out a voluntary recall of the vehicles mentioned above. An authorized Jaguar retailer will replace the fuel tank fuel outlet mounting flange with a revised design of part. There will be no charge for this repair.

**What should you do?**

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Recall Action J027 completed on your vehicle.

When presenting the vehicle to your Jaguar retailer, we request that the fuel level is below three-quarters (3/4) of a tank.

**How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one (1) hour, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN days.

**Moved or no longer own a Jaguar?**

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

**What should you do if you have previously paid to repair this issue?**

If you have already paid for the fuel tank fuel outlet mounting flange to be replaced for this concern prior to the date of this letter, Jaguar is offering a refund. In order to qualify for a refund, please provide your authorized Jaguar retailer with the original paid receipt.

To avoid delays, please do not send the receipt to Jaguar Land Rover North America, LLC.

**What should you do if you have further questions?**

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Center at 800-4JAGUAR (800-452-4827).

You can also contact Jaguar by e-mail: Visit the web site <http://www.jaguarusa.com> and send an email from the 'Contact Jaguar' section.

**If you have the need to contact Jaguar by mail, please use the following address:**

Jaguar Land Rover North America LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, NJ 07430-2327

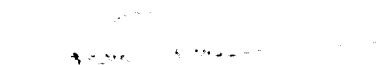
**If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:**

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign..

Sincerely,



Peter Pochapsky  
Customer Experience Manager