



SAFETY RECALL NOTICE

13 November 2012

VIA EXPRESS MAIL

[REDACTED]

Subject: **Safety Recall 12V-518 – MGM Integrated Guide Brake Chambers**

Dear Mr. [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer Industries Canada ULC and New Flyer of America Inc. (together "New Flyer") has decided that a defect which relates to motor vehicle safety exists in certain low floor transit buses manufactured by New Flyer, that are equipped with integrated guide brake chambers designed and manufactured by Indian Head Industries Inc. / MGM Brakes ("MGM").

The subject brake chambers may under specific conditions, leak sufficient air pressure from the parking brake circuit to result in brake drag.

Brake drag causes thermal damage to brakes, brake system components and may result in fire.

It has been determined that the defective components may have been installed on the following New Flyer vehicles, which were sold to [REDACTED]

Make:	New Flyer Transit Vehicle
Model:	SR1513, 2011 XDE40
VIN Range (last 6 digits):	038491 to 038542.
Model:	SR1514, 2011 XDE40
VIN Range (last 6 digits):	039035 to 039072.
Model:	SR1554, 2012 XDE40
VIN Range (last 6 digits):	039226 to 039272.
Model:	SR1585, 2011 XDE40
VIN Range (last 6 digits):	039376 to 039385.

New Flyer wishes to inspect, and if found, replace any MGM brake chambers manufactured within the specific date codes as specified in the New Flyer repair instruction, free of charge.

**Headquarters/
Winnipeg Facility**
711 Kernaghan Ave.
Winnipeg, Manitoba
R2C 3T4 Canada
Ph: (204) 224-1251

**Customer
Services**
25 DeBaets St.
Winnipeg, Manitoba
R2J 4G5 Canada
Ph: (204) 982-8400

**New Product
Development**
Unit 7, 45 Beghin Ave.
Winnipeg, Manitoba
R2J 4B9 Canada
Ph: (204) 982-8413

**Crookston
Facility**
214 5th Ave. SW
Crookston, Minnesota
56716 USA
Ph: (218) 281-5752

**St. Cloud
Facility**
6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA
Ph: (320) 203-0576

www.newflyer.com

The time required to conduct the inspection would be approximately 0.5 hours, and an additional 0.3 hours for each brake chamber replacement if required, and an additional 0.5 hours for road test/brake-check following any brake chamber replacement. For information on coordinating efforts to complete this recall in a timely manner, please contact your Regional Product Support Manager, Steve Evanko at (609) 865-7547 or New Flyer Customer Services at (204) 224-6706.

If you are a leaser of vehicles which are affected, it is required that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety and the safety of your passengers.

If New Flyer is unable to correct this defect within a reasonable time, you may submit a written complaint to the:

Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Ave. SE,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to
<http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,
NEW FLYER OF AMERICA INC.
NEW FLYER INDUSTRIES CANADA ULC



By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
Customer Services Head Office
(204) 224-6706

cc: Chris Stoddart, VP Engineering Services – New Flyer
Steve Evanko, Regional Product Support Manager – New Flyer