

November 2012

SAFETY DEFECT / NONCOMPLIANCE NOTICE

PREVOST SAFETY RECALL CAMPAIGN SR12-39 " POWER CABLE RUBBING ISSUE "

Dear customer,

Prevost Car US Inc. has identified you as the registered owner of the following vehicles involved in safety recall SR12-39 :

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

Prevost Car US Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2012-2013 X3 coaches, 2012-2013 XLII-45 conversion shells and X3-45 VIP conversion shells (see table below).

Model	VIN
X3-45 Coach Model Year : 2012 - 2013	From 2PCG3349XCC73 <u>5243</u> up to 2PCG33496DC73 <u>5337</u> incl.
XLII Entertainer & Specialty Conversion Shells Model Year : 2012 - 2013	From 2PCYS3494CC73 <u>5262</u> up to 2PCYS3491DC73 <u>5334</u> incl.
X3-45 VIP Shells Model Year : 2012 - 2013	From 2PCBS3492CC73 <u>5248</u> up to 2PCBS3491DC73 <u>5324</u> incl.

DEFECT DESCRIPTION

On vehicles affected by this recall, power cables found in the rear electrical compartment and condenser compartment must be inspected, secured and rerouted away from sharp edges and sheet metal corners if applicable as they might be rubbing against them. Rubbing can cause cable sheath wear.

FAILURE CONSEQUENCE

If short-circuit occurs, there is an increased risk of fire.

CORRECTIVE ACTIONS

Prevost Car US Inc. has voluntarily decided that all vehicles involved shall have the power cables in the rear electrical compartment and condenser compartment inspected and if applicable, secured and routed away from abrasive edges, free of charge. You must refer to safety recall SR12-39 for the complete procedure.

REPORTING REQUIREMENT

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a Safety Recall Certification sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to:

*Prevost
850, chemin Olivier
Saint-Nicolas QC
G7A 2N1 Canada*

If you are a Lessor of vehicles subject to this notice, federal regulation requires that you forward a copy of this notice to the lessee within ten days.

If you no longer own the vehicles(s) listed on the first page, please help us update our records by completing the following section and returning it at the address above or at prevost.onlinewarranty@volvo.com with 'Change of Ownership' as Subject.

Vehicle Identification Number (VIN) : _____

New owner name and address : _____

Phone and fax# : _____

LABOR & PARTS REIMBURSEMENT:

Prevost Car US (Inc) will reimburse the parts and labor as described in SR12-39.

Federal laws require that you be informed of your right to notify the *Department of Transportation* if you are unable to have the defect remedied without charge. The address for this purpose is:

PREVOST.

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590
USA
Auto Safety Hotline: 1-888-327-4236
Teletypewriter (TTY): 1-800-424-9153
<http://www.safercar.gov>

If any assistance is required, please contact Prevost Car US (Inc) service department.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Prevost's commitment to provide our customers with the best possible product.

Truly yours,



Dominique Gagnon
Technical Publications Supervisor



PREVOST

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001

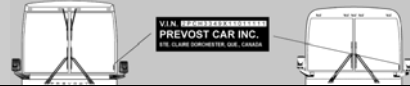
SAFETY RECALL

Sr12-39



DATE : OCTOBER 2012	SECTION : 06-ELECTRICAL
SUBJECT : POWER CABLE RUBBING ISSUE	

APPLICATION

Model	VIN	
X3-45 Coach Model Year : 2012 - 2013	From 2PCG3349XCC73 <u>5243</u> up to 2PCG33496DC73 <u>5337</u> incl.	
XLII Entertainer & Specialty Conversion Shells Model Year : 2012 - 2013	From 2PCYS3494CC73 <u>5262</u> up to 2PCYS3491DC73 <u>5334</u> incl.	
X3-45 VIP Shells Model Year : 2012 - 2013	From 2PCBS3492CC73 <u>5248</u> up to 2PCBS3491DC73 <u>5324</u> incl.	
This Safety Recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.		

DESCRIPTION

On vehicles affected by this recall, power cables found in the rear electrical compartment and condenser compartment must be inspected, secured and rerouted away from sharp edges and sheet metal corners if applicable as they might be rubbing against them. Rubbing can cause cable sheath wear.

MATERIAL

Part No.	Description	Qty
504016	Nylon cable tie, 5/16" x 14"	20
420584	Rubber protection, 1 ft long	3

NOTE
<i>Material can be obtained through regular channels.</i>

PROCEDURE



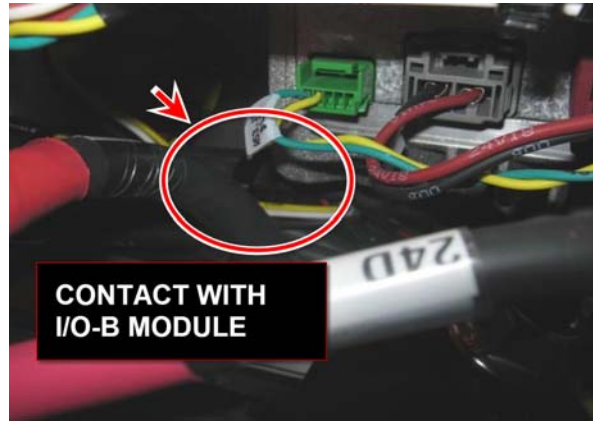
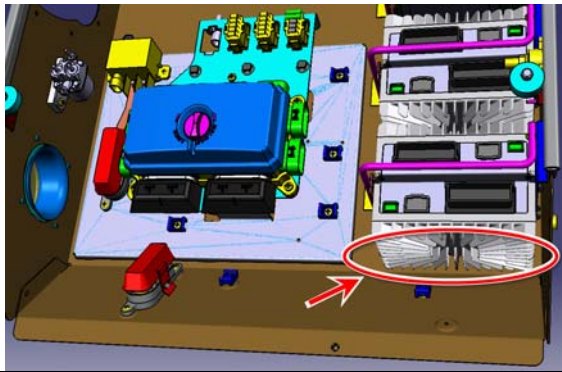
DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

REAR ELECTRICAL COMPARTMENT

ITEM 1

Make sure that no power cables come into contact with A53 I/O-B module. Move cables, reroute or use nylon cable ties as required.

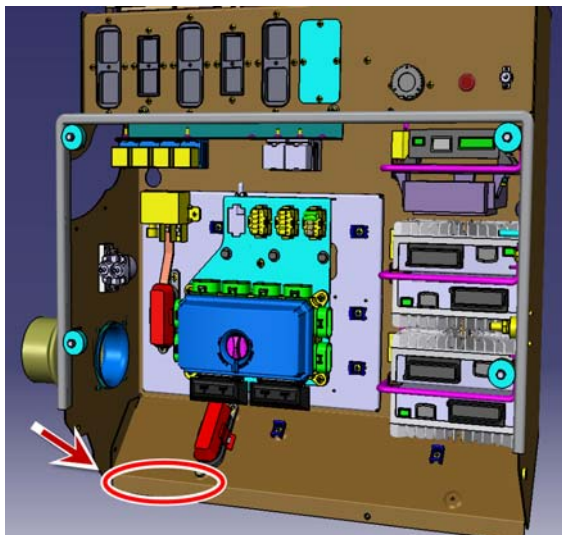


REAR ELECTRICAL COMPARTMENT

ITEM 2

Power cable 24EE1

Make sure that power cable 24EE1 doesn't come into contact with sheet metal edge as shown on the image at right.

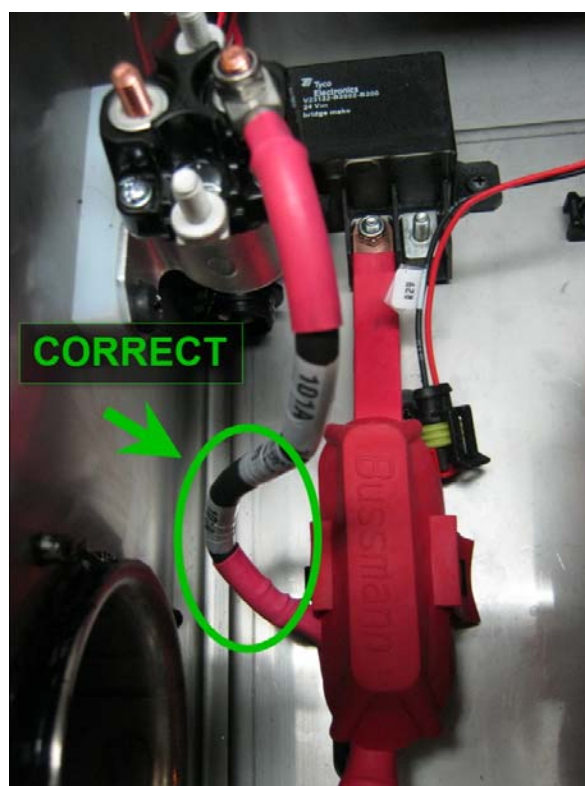
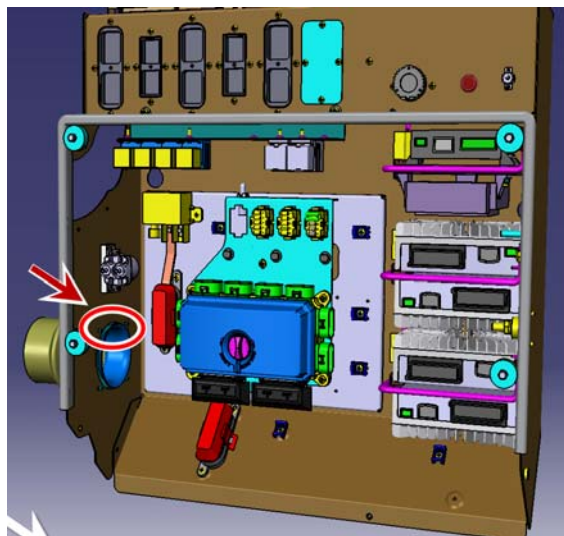


REAR ELECTRICAL COMPARTMENT

ITEM 3

Power cable 101A connected to starter relay

Eliminate any contact between power cable 101A and the cable grommet.

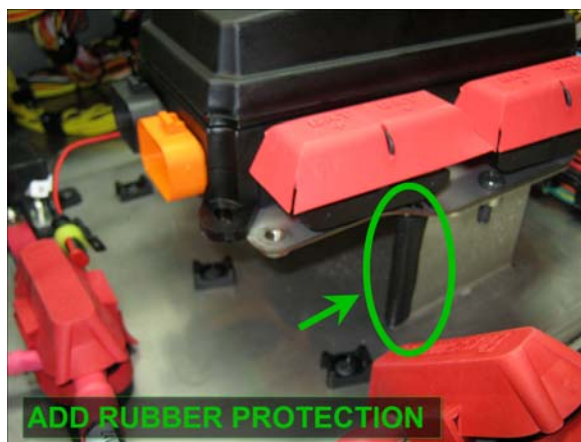
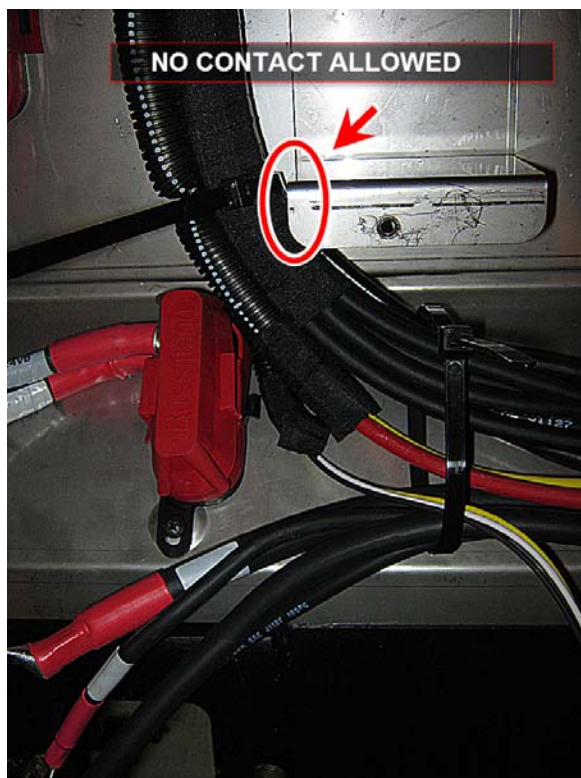
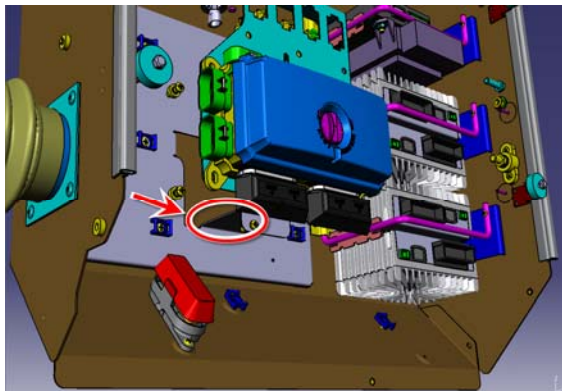


REAR ELECTRICAL COMPARTMENT

ITEM 4

Power cables under the VECR

Make sure that power cables do not come into contact with the metal edge of VECR support bracket. Add rubber protection 420584.



BATTERY AREA

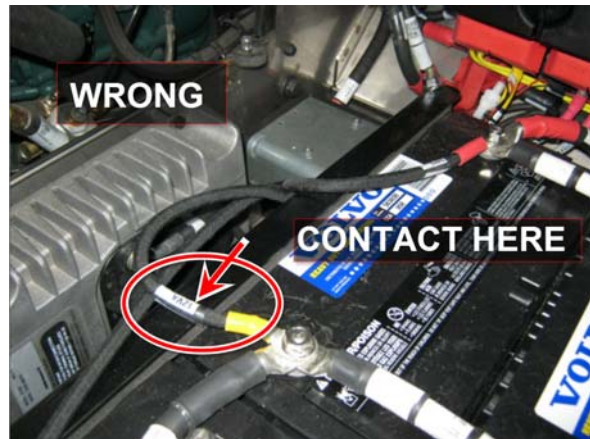
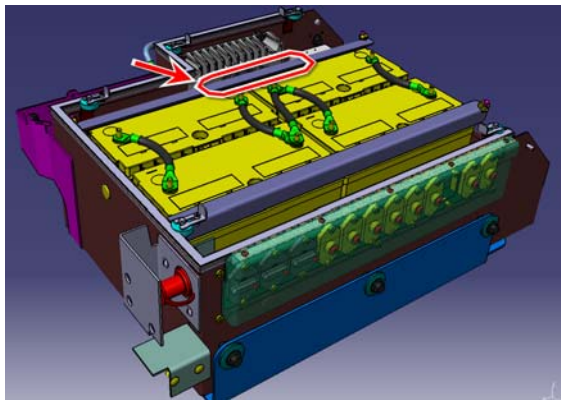
ITEM 1

Power cables 12VA, 24VA connected between battery terminals and battery equalizer

Loosen battery post nut and turn cable 12VA terminal to move the loop as shown on the image at right.

Arrange the cables in a different manner to avoid possible rubbing against the angle.

BATTERY POST NUT: 170 lbf-in

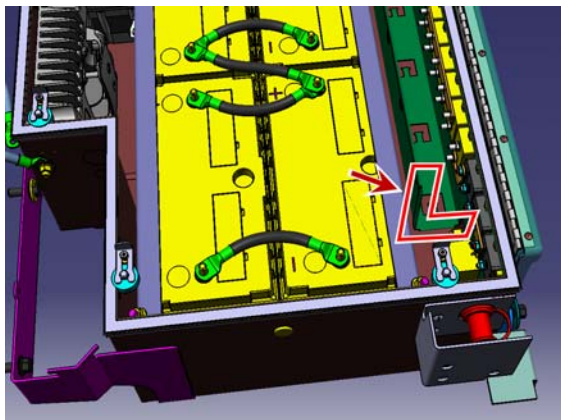


BATTERY AREA

ITEM 2

Booster block cable and power cables

Check that the cables do not come into contact with the cable duct edge.



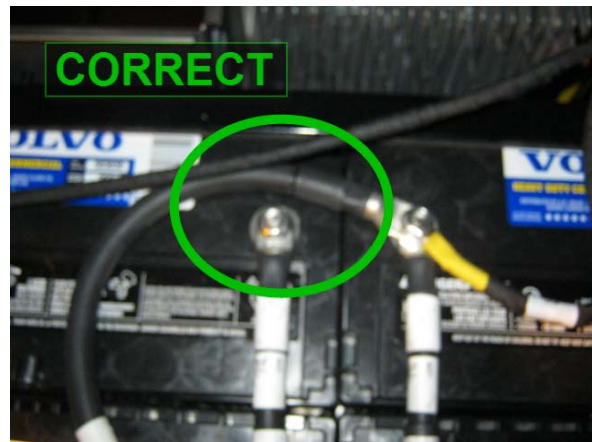
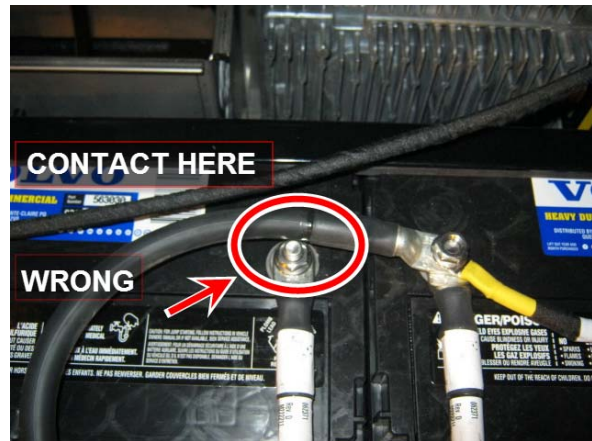
BATTERY AREA

ITEM 3

Battery cable touching the battery post

Rearrange the battery cable to prevent rubbing against battery post.

BATTERY POST NUT: 170 lbf-in



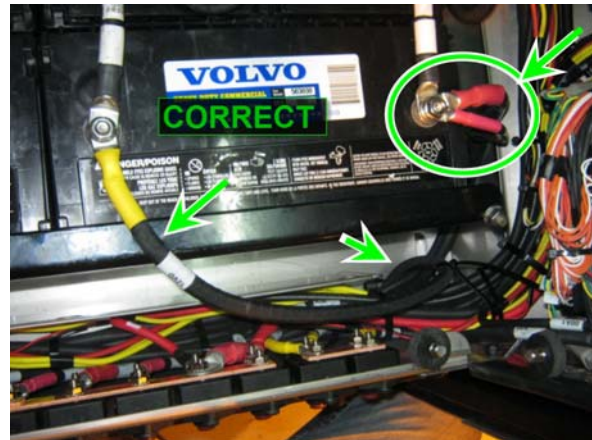
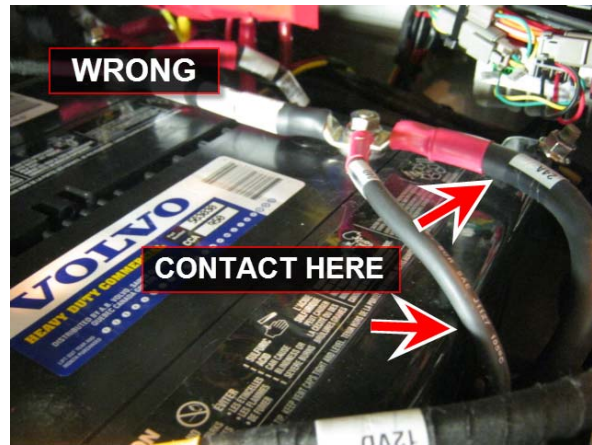
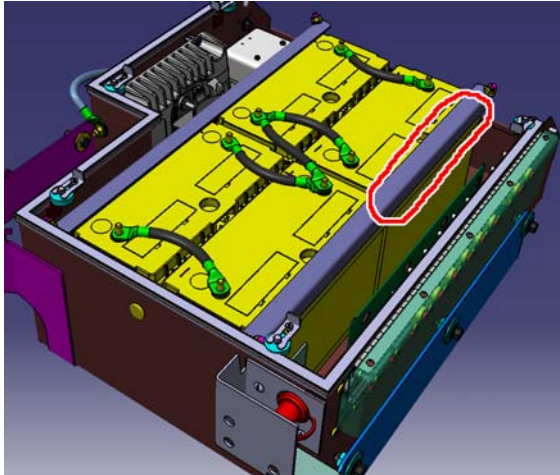
BATTERY AREA

ITEM 4

Battery cables connected to circuit breakers

Rearrange the battery cables to prevent rubbing against the angle and other edges. Loosen battery post nut and rotate the battery cables as shown.

BATTERY POST NUT: 170 lbf-in

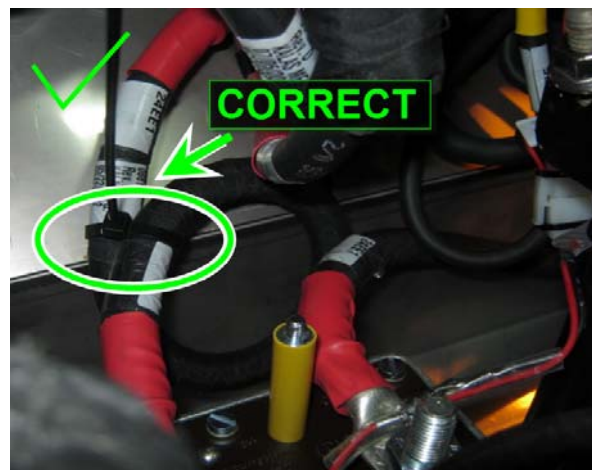
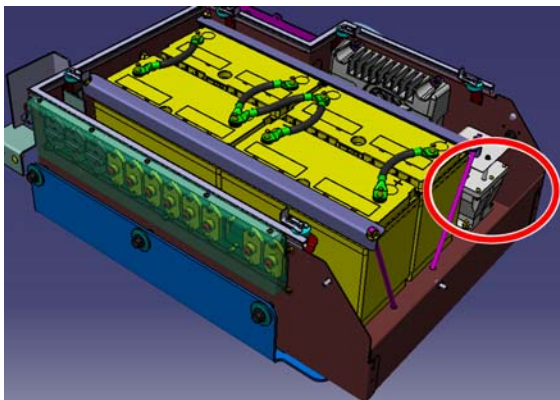


BATTERY AREA

ITEM 5

Power cable 24EE1 connected to relay R1

Tie the cable 24EE1 loop to prevent it to come into contact with the sheet metal edge.



CONDENSER COMPARTMENT

ITEM 1

Add rubber protection #420584 to prevent rubbing of power cables against structural members.



WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one hour (1.0) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Safety Recall 12-39". **You also have to fill the "Safety Recall Certification Sheet" provided with this bulletin and return it with your A.F.A. form to be reimbursed.**

OTHER

VBC Bulletin	N/A
Fail Code	06.15
Defect Code	09
System Condition	R
Causal Part	067655



PREVOST

**Safety Recall
Certification Sheet
(Ref: SR12-39)**

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001



SERIAL NUMBER: _____

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions with regard to Safety Recall #12-39 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature :	_____	Signature :	_____
Date:	_____	Date:	_____

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender.

NEW OWNER: _____

BUSINESS: _____

ADDRESS (including County): _____

TELEPHONE: _____ **FAX:** _____

Please return this completed document with your A.F.A. form