

URGENT SAFETY RECALL – PLEASE READ WITHOUT DELAY



December 13, 2012

Dattco, Inc.
583 South Street
New Britain, CT 06051

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Subject: **Safety Recall Van Hool P703 / NHTSA 12V-505**
Defect: **Fuel Pro Filter Base Plate damaged by Tire Blowout**
Affected units: **Van Hool coaches models TD925**
VIN(s): 42545, 42546, 42557, 42558

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Van Hool NV has decided that a defect which relates to motor vehicle safety exists in the above-mentioned coaches, equipped with a Cummins ISX engine and a Fuel Pro filter located behind the left tag axle tire. In the event of a left tag axle tire blow out, debris from the blown tire may damage the Fuel Pro filter compartment base plate. Damage to the base plate may lead to a fuel leak inside the engine compartment. A fuel leak, in the presence of an ignition source, may result in a vehicle fire.

The remedy is to install a thicker base plate to protect the fuel filter, free of charge. Refer to the service bulletin SB1247 for fitting instructions. Please contact ABC Bus Inc. our designated agent in the United States to schedule to have the recall performed and to ensure that parts are available.

ABC Bus Inc., 17469 West Colonial Drive, Winter Garden, FL 34787

The recall will take approximately 2.25 hours and will be performed at no charge to you. Liability of Van Hool NV and ABC Bus Inc. and subsidiaries will be limited to the reimbursement of the cost of parts and labor only, no additional reimbursement will be made.

If you believe that Van Hool NV and ABC Bus Inc. have failed to remedy the defect without charge and within reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall.

If these repairs are completed by your facility, please fill out the enclosed (Owner's Certification Letter) and return it in the self addressed stamped envelope.

If any additional information is needed, please feel free to contact ABC Bus Inc. at (407) 656 7977 or 1-877-427-7278 (toll free). Listen for the prompts for Warranty and select that option.

Van Hool NV and ABC Bus Inc. apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.