

URGENT SAFETY RECALL – PLEASE READ WITHOUT DELAY



Capital Executive Limousine
8433 Euclid Avenue
Manassas, VA 20111

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Subject: **Safety Recall Van Hool P701 / NHTSA 12V-495 / TC 2012-344**
Defect: **Alternators mounted on DD13 engine without ground cables fitted**
Affected units: **Van Hool coaches models C2045, T2045 and T2145**
VIN(s): 47736, 47737, 47738

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and with the Canada Motor Vehicle Safety Act.

Van Hool NV has decided that a defect which relates to motor vehicle safety exists in the above-mentioned coaches, equipped with a Daimler DD13 engine without ground cables installed on the Prestolite AC172 alternators. The alternator might fail due to excessive heat caused by internal corrosion. The alternator components may melt, possibly resulting in smoke and creating a potential risk for a fire hazard.

The remedy is to fit a ground cable to both alternators mounted on the engine. For this purpose ground cables have been made available. Refer to the procedure in service bulletin SB1246 for fitting instructions. Please contact ABC Bus Inc. our designated agent in the United States to schedule to have the recall performed and to ensure that parts are available.

ABC Bus Inc., 17469 West Colonial Drive, Winter Garden, FL 34787

The recall will take approximately 3 hours and will be performed at no charge to you. Liability of Van Hool NV and ABC Bus Inc. and subsidiaries will be limited to the taking at their charge of the cost of material and labor only, no additional reimbursement will be made.

If you believe that Van Hool NV and ABC Bus Inc. have failed to remedy the defect without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall.

If these repairs are completed by your facility, please fill out the enclosed (Owner's Certification Letter) and return it in the self addressed stamped envelope.

If any additional information is needed, please feel free to contact ABC Bus Inc. at (407) 656 7977 or 1-877-427-7278 (toll free). Listen for the prompts for Warranty and select that option.

Van Hool NV and ABC Bus Inc. apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.

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