



SAFETY RECALL NOTICE

December 2012

<CustomerName>
<CustomerAddress>

Dear <CustomerName>:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Pontiac Vibe was manufactured by New United Motor Manufacturing, Inc. (NUMMI), a joint venture between Toyota and GM.

Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain <Year> model year <VINDivisionName> <Vehicle_Name> vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

The purpose of this letter is to explain what the recall is about and to keep you informed of the implementation plan. We are currently making preparations to implement the Safety Recall remedy. **We will send you another notification when the remedy is available.**

Why is your vehicle being recalled?

The Power Window Master Switch assembly (PWMS assembly), which controls the windows for the driver and passengers, is located in the driver's door. The switches that control the passenger's windows in the PWMS assembly may overheat and possibly cause a fire.

What will we do?

You will receive a second letter when the remedy is available for your vehicle.

The remedy will involve an inspection of the PWMS assembly and application of a specialized grease that prevents the condition from occurring. In limited instances, based upon the results of the inspection, the PWMS assembly circuit board may also be replaced.

What should you do?

We appreciate your patience while we prepare the remedy. Over time, the passenger window switches in the PWMS assembly may begin to feel uneven or "notchy" when they are operated if your vehicle has this condition. This may be an indication that your switch is not operating properly. Please make an appointment as soon as possible with your <DIV_DLR> dealer to have the PWMS assembly inspected. If it is determined that the switch is not operating properly due to this condition, the assembly will be repaired at **no charge** to you.

In the meantime, do not attempt to make repairs by applying commercially available chemicals (for example, lubricants or cleaners) into the PWMS assembly. Doing so may cause the

PWMS assembly to smoke, melt, or under some circumstances, cause a fire. In the event commercially available chemicals have already been applied to the PWMS assembly, please make an appointment with your dealer as soon as possible to have the PWMS assembly inspected.

Did you already pay for this repair?

If you have paid for repairs for the recall condition, a Reimbursement Request Form will be included with the letter we send to you when the remedy is available.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the <VINDivisionName> Customer Assistance Center at <DivCACPhone>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

<Closing>

GM Recall #12071