



***SAFETY RECALL M34 / NHTSA 12V-474  
REAR AXLE PINION NUT***

Dear: (Name)

This follow up notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2009 and 2010 model year RAM 1500 series trucks and Dodge Dakota trucks equipped with a 9.25" rear axle.**

***The problem is...*** **The rear axle pinion nut on your truck (VIN: xxxxxxxxxxxxxxxxxxx) may have been built without an adhesive patch on the pinion nut threads. The lack of this adhesive patch could allow the rear axle pinion nut to loosen and/or the rear driveshaft to separate from the rear axle. A loose pinion nut could cause the rear axle to seize and a separated driveshaft could cause a loss of motive power. Either situation could cause a crash without warning.**

***What Chrysler is doing...*** **Chrysler will repair your vehicle free of charge (parts and labor).** To do this, your dealer will inspect the rear axle pinion nut for looseness. Trucks without a loose pinion nut will have a pinion nut retainer ring installed. Trucks found with a loose pinion nut will have the rear axle reconditioned. The work to inspect and install a pinion nut retainer ring will take about ½ hour to complete. If rear axle recondition is required an extra four hours will be required. However, additional time may be necessary depending on service schedules.

***What you must do to ensure your safety...*** Simply **contact your Chrysler, Jeep, or Dodge dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.**

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at [www.ramtrucks.com/ownersreg](http://www.ramtrucks.com/ownersreg) .

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations  
Chrysler Group LLC  
Notification Code M34

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.*