



AUTOCAR SAFETY RECALL A-1204
NHTSA RECALL 12V-472
December 2012

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar has decided that a defect which relates to motor vehicle safety exists in certain vehicles equipped with a back-up alarm motion sensor. A total of 542 2010, 2011, 2012 and 2013 model-year Xpeditor model heavy-duty class 8 vehicles built by Autocar between 10 September 2010 and 10 September 2012, with serial numbers in the range 211492 through 215190 are affected. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

MODELS AFFECTED: Autocar Xpeditor 2010, 2011, 2012 and 2013

COMPONENTS AFFECTED: Back-up Alarm Motion Sensor (BACKUP ALARM ECCO REVERSE MOTION SENSOR) (This component is required equipment in California trucks.)

SAFETY DEFECT: Autocar has determined that in certain vehicles equipped with a backup alarm motion sensor, the sensor may not have been installed correctly and may not detect when the vehicle is out of gear and rolling rearward. The vehicle may roll rearward without the backup alarm sounding, failing to provide audible warning of a rearward rollaway situation.

POTENTIAL RISK: Without an audible warning that the vehicle is in a rearward rollaway situation, there is an increased risk that the vehicle may hit a pedestrian or another vehicle.

PRECAUTIONS YOU CAN TAKE: Set the park brake and chock the wheels to prevent a situation where the vehicle may roll rearward.

REPAIR REQUIRED: At no charge to you regardless of your vehicle's age or mileage, Autocar will replace the bracket for the back-up alarm motion sensor.

TIME REQUIRED FOR THE REPAIR: The labor time to replace the bracket on your vehicle may take up to 0.7 hour.

WHAT YOU SHOULD DO: To have your vehicle repaired, contact your local authorized Autocar service site or email warranty@autocartruck.com.

PRIOR REPAIRS: If you have previously paid for repairs relating to the back-up alarm motion sensor you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.



**NOTICE
REGARDING
LEASED VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in 49 CFR Section 577.4), as of the date of this Notice.

**OWNER RECALL
RESPONSE CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE:

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Department
551 S Washington St.
Hagerstown, IN 47346-0190
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

AUTOCAR, LLC