



SAFETY RECALL NOTIFICATION

03 October 2012

VIA EXPRESS MAIL

[REDACTED]

Subject: Safety Recall 12V-466 – John Deere 8.1 Litre CNG Engines

Dear Mr. [REDACTED]

This is the first of two notices to be sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer Industries Canada ULC and New Flyer of America Inc. (together "New Flyer") has decided that a defect which relates to motor vehicle safety exists in certain low floor transit buses manufactured by New Flyer, that are equipped with engines manufactured by John Deere Power Systems ("John Deere").

John Deere has informed New Flyer that certain engines manufactured between June of 2002 through to January of 2008 may contain a safety related defect. John Deere has determined that failures may occur within the engine turbocharger. The turbine or compressor wheel may fail, resulting in subsequent damage to the engine and/or oil leak. Detection to the driver would be immediate poor performance, with black or blue exhaust smoke from the exhaust system, noise, fault code or warning light, smoke, fire or stalling.

It has been determined that the subject engines have been installed on the following New Flyer vehicles, which were sold to [REDACTED]

Make:	New Flyer Transit Vehicle
Model:	SR842 2005 C40LF
VIN Range (last 6 digits):	028142 and 028202 to 028223.

The defect has been described by John Deere in the documentation associated with Equipment Recall **12E-026**.

John Deere will soon be issuing a remedy program and will coordinate corrective actions with your Regional Product Support Manager, Mike Mercier.

Once a remedy program has been determined by John Deere, you will receive a second letter from this office describing the corrective action for the vehicles listed above.

**Headquarters/
Winnipeg Facility**
711 Kernaghan Ave.
Winnipeg, Manitoba
R2C 3T4 Canada
Ph: (204) 224-1251

**Customer
Services**
25 DeBaets St.
Winnipeg, Manitoba
R2J 4G5 Canada
Ph: (204) 982-8400

**New Product
Development**
Unit 7, 45 Beghin Ave.
Winnipeg, Manitoba
R2J 4B9 Canada
Ph: (204) 982-8413

**Crookston
Facility**
214 5th Ave. SW
Crookston, Minnesota
56716 USA
Ph: (218) 281-5752

**St. Cloud
Facility**
6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA
Ph: (320) 203-0576

www.newflyer.com

If you are a leaser of vehicles which are affected, it is required that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety and the safety of your passengers.

If John Deere and New Flyer are unable to correct this defect within a reasonable time, you may submit a written complaint to the:

Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Ave. SE,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to
<http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,
NEW FLYER OF AMERICA INC.
NEW FLYER INDUSTRIES CANADA ULC

By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
Customer Services Head Office
(204) 224-6706

cc: Chris Stoddart, VP Engineering Services – New Flyer
Mike Mercier, Regional Product Support Manager – New Flyer

Attachment: Engine Serial Number Listing – Original Installation

VIN	Unit No.	Original Engine Serial No.	Replacement Engine Serial No.
5FYC4FZ175C028142	175	RG6081H267315	
5FYC4FZ1X5C028202	176	RG6081H271384	
5FYC4FZ115C028203	177	RG6081H271413	
5FYC4FZ135C028204	178	RG6081H271111	
5FYC4FZ155C028205	179	RG6081H271131	
5FYC4FZ175C028206	180	RG6081H271120	
5FYC4FZ195C028207	181	RG6081H271354	
5FYC4FZ105C028208	182	RG6081H271357	
5FYC4FZ125C028209	183	RG6081H271850	
5FYC4FZ195C028210	184	RG6081H271359	
5FYC4FZ105C028211	185	RG6081H271402	
5FYC4FZ125C028212	186	RG6081H271860	
5FYC4FZ145C028213	187	RG6081H272047	
5FYC4FZ165C028214	188	RG6081H271840	
5FYC4FZ185C028215	189	RG6081H271995	
5FYC4FZ1X5C028216	190	RG6081H271978	
5FYC4FZ115C028217	191	RG6081H272061	
5FYC4FZ135C028218	192	RG6081H272693	
5FYC4FZ155C028219	193	RG6081H272021	
5FYC4FZ115C028220	194	RG6081H272619	
5FYC4FZ135C028221	195	RG6081H272614	
5FYC4FZ155C028222	196	RG6081H272603	
5FYC4FZ175C028223	197	RG6081H272034	
Contract Spares	-	RG6081H292771	