

FOREST RIVER, INC.

Parts & Service

55135 C.R. 1 • Elkhart, IN 46514 • (574) 206-7600 • Fax (574) 206-9450

SAFETY RECALL NOTICE

Recall 12V-458
October 2012

Consumer
Address
City, State, Zip
VIN

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2010, 2011, 2012, 2013 Sunseeker, Forester, and Lexington model Class C motorhomes. We believe that you currently have or previously have owned one of these vehicles. For this reason we ask that you arrange for your authorized servicing dealer to correct your vehicle without delay. The service and required parts will be provided to you free of charge.

The issue found in the affected vehicles pertains to a specific bracket that secures the propane delivery system. This bracket is only found under slide out rooms which contain a kitchen range or refrigerator. The bracket may become loose and possibly detach from the slide room floor. **In the even the propane securing bracket detaches it may cause a propane leak resulting in a fire.**

We apologize for this situation and with your help we will resolve any issue that may exist with your recreational vehicle. Our commitment, with the help of our authorized dealers, is to provide you with the highest level of service and support possible.

To correct this issue, your dealer will replace the bracket for your safety. All you have to do is promptly contact your dealer to set up an appointment to have this recall performed on your recreational vehicle. The time needed to perform this recall is less than one day. However, each dealer differs in scheduling and facilities, so your dealer may need your recreational vehicle for a longer time period.

Federal regulations require that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have difficulty getting your recreational vehicle repaired promptly and without charge, please contact your dealers service manager. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. If you need assistance with locating a dealership, please contact Forest River Customer Service at 574-206-7600. Our office hours are: Monday – Friday, 8AM – 5PM, Eastern Time. We are closed on Saturday and Sunday.

Sincerely,
Forest River, Inc. Customer Service