

# Geo. Heiser Body Co., Inc.

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## **SAFETY RECALL NOTICE**

Recall of Certain Sure Power Model Nos. 1314, 1315, 1318 and 1319 Battery Separators NHTSA Recall No. 11E045

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Geo. Heiser Body Co., Inc. has decided that a defect exists in certain vehicles it altered with Sure Power battery separators, Model Nos. 1314, 1315, 1318 and 1319. Our installation records indicate that we may have installed one of the affected products in conjunction with a liftgate installation.

## What Products are involved?

This recall involves the following products and serial number ranges:

Model No.	Serial Number - Begin	Serial Number - End
1314 1314-B 1314BP-D	09004545	11002845
1315 1315-B 1315NM	09002323	11001573
1318	09000274	11000192
1319	09000058	11000013

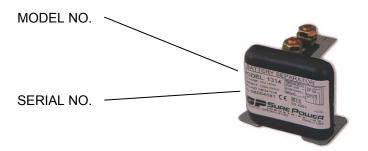
These products were shopped by Sure Power from February 2009 through June 2011.

### What is the Problem?

The internal circuit board capacitor in these units may fail, leading to overheating, smoke or, possibly, a fire, presenting a rick of property damage or personal injury.

### What Should You Do?

Locate the model number and serial number on the battery separator, as shown below:



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Confirm that the model number of your unit matches one of the model numbers listed above and that the serial number falls withing the corresponding serial number range listed above. If you have one of the recalled products, please immediately stop using it and contact Sure Power at 1-855-450-3594 for replacement or refund instructions. Please have the model and serial number of your unit(s) available to provide to Sure Power. Replacement products are expected to be available in four to six weeks. If the model number or serial number of your unit cannot be read, please contact Sure Power at the phone number above for further instructions. If you prefer, you can also reach Sure Power by email at recall@surepower.com.

If you previously paid to replace or repair one of the recalled products that failed due to this defect, you may be eligible to be reimbursed for certain related costs. Please contact Sure Power at 1-833-450-3594 to determine your eligibility for reimbursement.

If you have any questions about this recall, please call Sure Power at 1-855-450-3594 or Geo. Heiser Body Co. at 206-622-7985. If you are unable to obtain a remedy without charge within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Wayne Miller

GEO. HEISER BODY CO., INC.