



September 2012

SAFETY RECALL NOTICE – 2004~2008 Orion V and Orion VII CNG Powered Buses

National Highway Traffic Safety Administration Reference #: 12V-447 (Orion) and 12E-026 (John Deere)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Buses North America ("DBNA") has decided that a defect which relates to motor vehicle safety exists in certain 2004~2008 Orion V and 2005~2006 Orion VII buses equipped with John Deere compressed natural gas (CNG) engines.

Failures can occur within the engine turbocharger. The turbine or compressor wheel may fail. Failure of the turbine or compressor wheel may result in smoke, fire, and stalling, increasing the risk of a crash.

This is the first of two letters you will receive regarding this subject. This letter informs you of the general defect information.

Currently John Deere Power Systems is working to finalize a remedy and a schedule for vehicles that may be in operation in your fleet - this is expected in late 2012.

A second notice will be sent to you by John Deere Power Systems which will provide further details regarding the remedy schedules for affected Orion V or Orion VII CNG buses that may be in operation in your fleet.

If you have any questions or concerns regarding the scheduling of the affected units in your fleet, please contact John Deere Power Systems at 1-800-JDENGIN (1-800-533-6446).

If you no longer have the vehicle described in this letter, please help us to update our records by contacting DBNA using the contact information at the bottom of this letter. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement.

If you believe that DBNA or John Deere has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time, you may submit a complaint to:

Administrator

National Highway Traffic Safety Administration
1200 New Jersey Ave., SE, Washington, DC. 20590.

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Thank you for your attention to this important safety matter.

Daimler Buses of North America

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