



North American
Bus Industries, Inc.

SAFETY RECALL NOTICE

November, 2012
Dear NABI Customer:

NHTSA Campaign # 12V-444
NABI Recall # 20124

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. North American Bus Industries, Inc. (NABI) has decided that a defect which relates to motor vehicle safety exists in certain NABI Model 416 and LFW city transit buses manufactured by NABI, Inc., between Jan. 1, 2010 and November 30, 2010.

Our records identify you as the owner of the vehicle(s) shown on the attached list that are affected by this recall.

REASON FOR THIS RECALL

NABI has determined that certain 416 and LFW Model city transit buses, manufactured by NABI and equipped with emergency egress windows passenger windows manufactured by Ricon Corporation, Panorama City, California, may be equipped with defective release handles. Under certain conditions, the emergency release handles on the emergency egress passenger windows may fail, causing the window release mechanism to operate improperly. In an emergency situation, the windows may fail to open.

ACTION YOU SHOULD TAKE

NABI and Ricon Corporation will arrange for an inspection and repair of the vehicle(s).

NABI and Ricon will repair the vehicles free of charge.

NABI anticipates these repairs will be completed in November 2012.

If NABI does not remedy this condition without charge on the mutually agreed upon service date or within 5 days of this agreed upon date, you can obtain assistance by calling NABI Customer Service at (888) 424-5844, or (256) 831-4296 Ext 1307. If you believe that NABI has failed to remedy the vehicle without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free DOT Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact NABI Customer Service at (888) 424-5844 or (256) 831-4296 Ext 1307.

We apologize for any inconvenience this matter may cause you.

North American Bus Industries, Inc.