



SAFETY RECALL – OUTER ROLLSTOP BARRIER LATCH
ON BRAUN CENTURY AND VISTA 2ND GENERATION PARALLEL ARM LIFTS

Dear Braun Lift Owner:
Lift model, series and serial number:
NHTSA Recall Identification Number: 12E002

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

The Braun Corporation has decided that certain (series AA through DA) Century and Vista 2nd generation Dual Parallel Arm model wheelchair lifts manufactured from November, 2006 to September, 2010) may develop or exhibit a defect related to the outer rollstop latch. This defect may result in a passenger falling from the elevated lift platform and being injured or killed.

We are writing to you because our records indicate that one of the above referenced lifts was installed by New England Wheels in a vehicle sold by us and registered to you. **Your lift, identified above, is affected.** To correct this condition, please contact us or any local authorized Braun Dealer and schedule an appointment.

The work will take less than one hour to complete. However, additional time may be required depending on the inspection and the dealer's shop schedule.

Please bring this Owner Notification Form with you at the time of your appointment and give it to us or the Braun dealer of your choosing. This form identifies the lift and the service that is required. Once again, an approved Braun service technician will perform the compliance retrofit.

If you have any problem obtaining the needed repair, or wish to schedule service with an approved Braun technician, please contact The Braun Customer Experience Group at 1-800-488-0359. A Braun Product Support representative will arrange for prompt attention to your lift.

We regret any inconvenience this action may cause you. However, we and the Braun Corporation are concerned about your safety. Thank you for your attention to this important matter.

Very Truly yours,

Paul D. LaRose
President-New England Wheels, Inc.