



Manufacturing of Idaho, Inc.
P.O. Box 67 65 North 800 West
Preston, Idaho 83263

SAFETY RECALL NOTICE

September 18, 2012

Trails West Customer
Customer Address
Customer City, State, Zip

RE: Safety Recall ID#: 12V-426

Dear Trails West Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Trails West Mfg. has decided that a defect which relates to motor vehicle safety exists in certain 2010-2012 Trails West recreational vehicles that were built with Cooper Bussman, Sure Power brand, battery separators. These separators are being recalled because Cooper Bussman has determined that some of the units within the recall population may experience an internal circuit board capacitor failure which could lead to overheating, smoke and possibly a fire during or following use. Our records indicate that you have purchased a Trails West model trailer (Serial Number: XXXXXXXX) that may contain one of these recalled battery separators.

See the attached SAFETY RECALL NOTICE from Cooper Bussman and follow instructions below to determine if the battery separator in your trailer is being recalled.

! IMPORTANT !

To locate the battery separator in your trailer (1) remove the cover from the top of the generator compartment using a #? square bit driver, (2) the separator is located on the trailer bulkhead wall above the generator (3) read and follow instructions on Cooper Bussmann Safety Recall Notice (included in this correspondence) to determine if the battery separator is to be recalled.

If your trailer's battery separator is to be recalled, immediately deactivate the unit as per the instructions included in this correspondence, then call your selling dealer and make arrangements to have the battery separator replaced. If there is a problem with contacting the selling dealer, please call Trails West Manufacturing at (208) 852-2200 to assist you in making arrangements to have your battery separator replaced.

It is the intent of Trails West to remedy this problem as soon as possible to prevent potential safety hazards. The replacement of this battery separator and the labor to install the replacement unit is being offered to you at no charge. This repair should take about an hour.

It is possible to by-pass the battery separator to avoid potential safety risks until your battery separator is replaced. To by-pass the battery separator, follow the instructions provided in this correspondence by Cooper Bussmann.

Trails West®

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If you no longer own the trailer described in this correspondence, or if you have other questions or concerns, please contact Jon Reeder at Trails West Mfg. immediately at (208) 852-2200. If you have already paid to have the battery separator replaced, you may be eligible for reimbursement of the charges you paid. To learn more about reimbursement please contact Trails West.

If after attempting to have your vehicle repaired, you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,



Jon S. Reeder
Trails West Manufacturing of Idaho, Inc.