

28130 Groesbeck Hwy.
Roseville, MI 48066
(586) 774-4900



Fax: (586) 774-6950
e-mail: ppetit@nbctruckequip.com
Web Site: www.nbctruckequip.com

SAFETY RECALL NOTICE

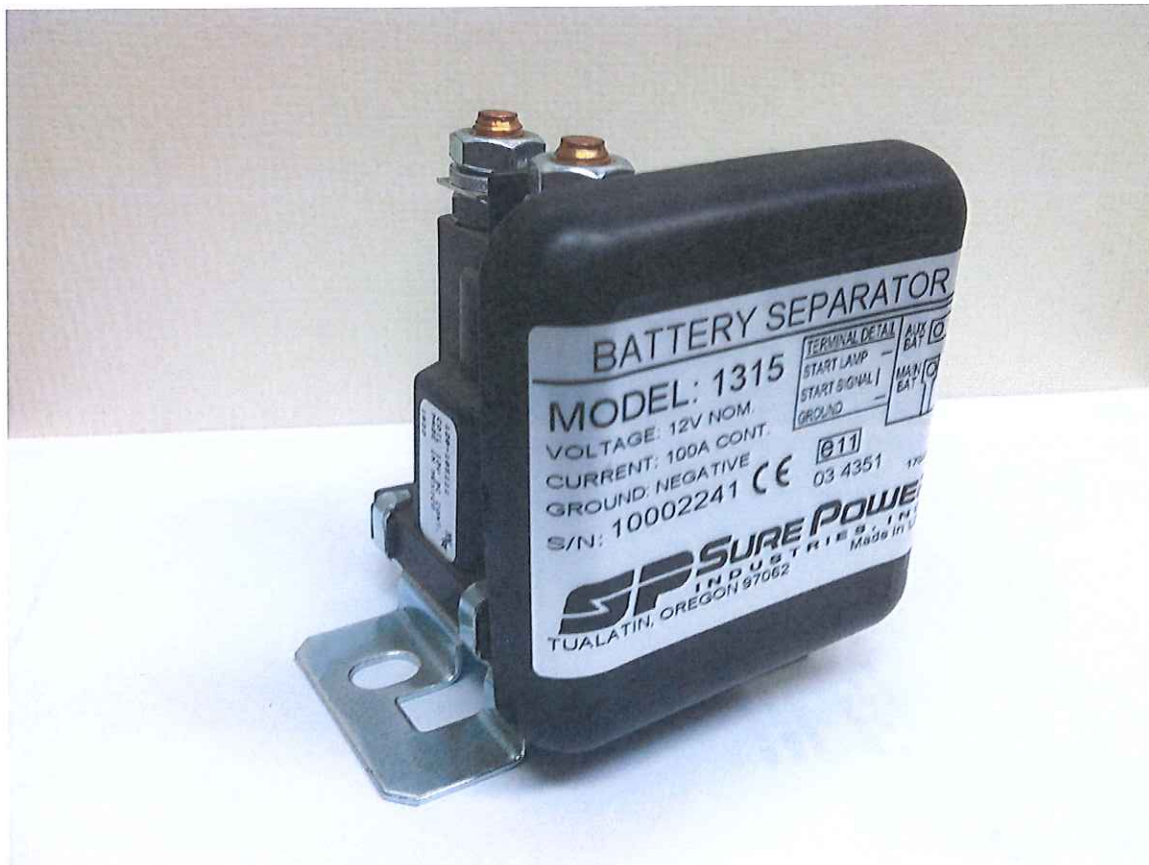
Recall of Sure Power #1315 Battery Separators NBC Truck Equipment Inc. Recall No. 12V-420

November 26, 2012

Valued Customer,

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Act. NBC Truck Equipment, Inc. has decided that a defect which relates to motor vehicle safety exists in certain NBC trucks equipped with Sure Power battery separators NBC Part # SP-1315. This recall is based on information provided to us by Sure Power Industries, Inc. Our records indicate one of these units was installed on your vehicle.

This Recall involves the Battery Separators, Sure Power part # 1315 within the Serial Number Range beginning with: 09002323 and going through: 11000192.



What is the Problem?

The circuit board contains a capacitor that may fail, leading to overheating, smoke or, possibly, a fire, presenting a risk of property damage or personal injury.

What Should You Do?

Locate the Battery Separator. It will be in the positive electrical cable connecting the main truck battery to the auxiliary battery installed on the vehicle. Locate the model number and the serial number on your separator. These are clearly printed on the circuit board as shown above. Confirm that your Battery Separator falls within the range of serial numbers.

If you have a unit with a serial number within the range of serial numbers affected by the recall, or in the event that the serial number is not legible, **please stop using the product immediately** and contact Sure Power at 1-855-450-3594 or by e-mail at recall@surepower.com for replacement or refund instructions.

If you have had to previously pay to replace or repair one of the recalled products that failed due to this defect, you may be eligible to be reimbursed for certain related costs. Please contact Sure Power at 1-855-450-3594 to determine your eligibility for reimbursement.

If you have any questions about this recall, please contact Sure Power at 1-855-450-3594. If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4326 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Under Federal law, any lesser receiving this letter must forward it to the lessee within 10 days.

We appreciate your cooperation and prompt attention to this important matter, and apologize for any inconvenience.

Sincerely,



Phil Petit
Engineering Manager
NBC Truck Equipment