



Fleetwood RV, Inc.
1010 Commerce Dr.
Decatur, Indiana 46733
P: (800) 322-8216 / www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION #120813FRV

September 2012

Dear Valued Fleetwood RV Customer:

This notice is sent to you in accordance with the requirements of the United States National Traffic and the Motor Vehicle Safety Act and the Motor Vehicle Safety Act of Canada.

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing centers located in Decatur, Indiana, has decided that a defect which relates to motor vehicle safety exists in certain model year 2013 Excursion products.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, a threaded fastener installed on the turn shaft of the slide-out mechanism may come into contact with a portion of the diesel fuel fill hose while the turn shaft is rotating. If the fastener makes contact with the fuel fill hose, there is a possibility that it will abrade the fuel fill hose and cause a leak. Leaking fuel, in the presence of an ignition source, may lead to a fire.

WHAT SHOULD YOU DO?

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting an authorized Fleetwood RV, Inc. dealer.

WHAT WILL FLEETWOOD DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, Fleetwood dealers have been supplied with all of the information needed to enable them to inspect the diesel fuel fill hose, and if necessary, modify the fastener to provide additional clearance. Fuel fill hoses determined to be damaged during the inspection will be replaced. This service will be performed for you free of charge.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact Fleetwood Owner Relations at (800) 509-3418.

When you deliver your motor home for repairs, your dealer will complete a ***Repair Order***. Upon completion of the repair, please sign the ***Repair Order*** and fill out the enclosed self-addressed ***Vehicle Information Card*** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed ***Vehicle Information Update Card*** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

FLEETWOOD OWNER RELATIONS - RECALL # 120813FRV

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3418

UNITED STATES CONSUMERS:

If you believe that the dealer and Fleetwood RV, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to
<http://www.safercar.gov>

CANADIAN CONSUMERS:

If you have questions regarding this recall, you may contact Transport Canada toll-free at:
1-800-333-0510

Fleetwood RV, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD RV, INC.