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Dear Kaufman Trailer Owner:

## **IMPORTANT – RECALL NOTICE**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

Kaufman Trailers has decided that a defect which relates to trailer safety exists in certain 2011, Kaufman Trailers equipped with a certain brand of 10,000 lb. oil bath axles. These trailer axles have a potential problem with the oil lubrication to leak which can lead to bearing failure if preventative measures are not put in place. If the leaking condition is not corrected, the loss of oil could result in unexpected wheel bearing failure which may increase the risk of a crash.

### **WHAT WE WILL DO**

Kaufman Trailers has dedicated representatives that will be contacting you within the next few weeks to determine if your trailer includes any defective parts. In the event this is the case, Kaufman Trailers will work with you to remedy the problem at no cost to you. The timeframe in which the repairs will take place will depend on your ability to take the trailer to a local repair shop or bring it to one of our locations to have the repairs done. The actual repairs of replacing the O-rings and caps take less than 1hr to complete. **NOTE: ALL REPAIRS MUST BE PRE-AUTHORIZED BY KUAFFMAN TRAILERS TO RECEIVE A FULL REIMBURSEMENT OF ANY AND ALL RELATED REPAIR COSTS.**

### **WHAT YOU SHOULD DO**

If you have not been contacted by a Kaufman representative at the time of receipt of this letter, please contact **Daniel Eddinger at 1-866-444-8971**. You will need to provide the VIN from your Kaufman Trailer, when placing this call.

If you believe that Kaufman Trailers has failed or is unable to remedy the defect without charge and within a reasonable time, contact Daniel Eddinger at the number provided. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236(TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

*If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact Daniel Eddinger at the number provided. Federal Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely, Kaufman Trailers

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**"Nobody Sells A Quality Trailer for LESS"**