



A **PACCAR** COMPANY

Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

September 7, 2012

Tri-State Kenworth - Stoughton  
1157 Turnpike St  
Stoughton, MA 02072-1160

Subject: Safety Recall 12KWF – Half-Round Driveline Cap Screw Torque - NHTSA recall 12V-407  
Vin No. 1NKDLPEX8DJ358274

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth model T400, T600, T700, T800 and W900 vehicles manufactured at our Chillicothe plant between July 18, 2012 and August 10, 2012. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

The driveline half-round U-joint fasteners at the input to the forward rear axle and on the inter-axle driveline were not properly torqued. Under-torqued fasteners could lead to separation of the driveline at the U-joint. U-joint separation could result in an unexpected change in vehicle speed increasing the risk of a crash, or cause damage to the vehicle, or a portion of the driveline could also become a road hazard. This condition was determined by Kenworth to be a safety related defect.

<b><i>The problem is...</i></b>	Driveline half-round U-joint fasteners may be under-torqued
<b><i>What your dealer will do...</i></b>	Verify and re-torque driveline half-round U-joint fasteners
<b><i>What you must do ...</i></b>	Contact your dealer immediately to schedule an appointment

Kenworth has initiated a recall to verify and re-torque the driveline half-round U-joint fasteners, and replace any excessively worn parts. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com). This repair should take approximately one half hour, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske  
Quality Services Manager