



August, 2012

To: **All Affected US Roadtrek Owners**

From: **Chris Deakins, Service Warranty & Parts Coordinator**

RE: **Notice of Recall 2012-01 (NHTSA 12V - 395) Thule Awning Mount recall.**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Roadtrek Motorhomes Inc. has decided that a defect which relates to motor vehicle safety exists in certain Roadtrek 210 model class "B" motorhomes built between Oct. 1, 2010, and Nov. 12, 2011 on GM express van chassis equipped with a Thule Box Awning.

The recall pertains to the aluminum pop rivets used to secure the Thule awning mounting bracket to the motor home sidewall. The rivets may fail allowing the bracket and the Thule awning to come off the motor home while operating the awning.

Corrective action requires removal of the Thule awning from the motor home side wall and stainless steel pop rivets added to the mounting brackets. It should take 1.25 hours to complete the recall, however additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service contact your Roadtrek dealer service department and schedule an appointment. Corrective action instructions and parts will need to be shipped to the dealer prior to your arrival. If you no longer own this vehicle, or for more information please contact Roadtrek at 1-888-762-3873.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please contact Roadtrek at 1-888-762-3873.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If this notification is inadequate or the corrections are not made in accordance with this notification within 60 days, you may advise the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience these actions may cause.