



AUTOCAR SAFETY RECALL A-1202
NHTSA RECALL 12V-394
November 2012

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar has decided that certain vehicles equipped with a right-hand ("passenger-side") Bostrom® air-ride seat fail to conform to the requirements of Federal Motor Vehicle safety Standard No. 208, "Occupant Crash protection." This is due to an incorrect bracket installed. A total of 697 2008, 2009, 2010, 2011 and 2012 model-year Xpeditor model heavy-duty class 8 vehicles built by Autocar between 17 December 2007 and 10 July 2012, with serial numbers in the range 206732 through 214815 are affected. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

MODELS AFFECTED: Autocar Xpeditor 2008, 2009, 2010, 2011 and 2012

COMPONENTS AFFECTED: Seat belt assembly and bracket

SAFETY DEFECT: Autocar has determined that in certain vehicles equipped with a right-hand Bostrom® air-ride seat, the seatbelt and tether intermediate connection point located on the seat bracket may interfere with the seatbelt retractor mechanism as the seat is pneumatically adjusted for height. Over time, the interference may cause the retractor cover to crack, allowing the retractor spring to become loose and inoperable.

POTENTIAL RISK: In the event of a vehicle crash, the vehicle occupant may not be properly restrained, possibly resulting in personal injury or death.

PRECAUTIONS YOU CAN TAKE: Visually inspect the seatbelt retractor on the right-hand side on your truck for signs of cracking. If the seat belt assembly is damaged or malfunctioning, contact your local authorized Autocar service site or the Autocar Service Department at 888-218-3611 immediately.

REPAIR REQUIRED: At no charge to you regardless of your vehicle's age or mileage, Autocar will replace the seat belt assembly and bracket.

TIME REQUIRED FOR THE REPAIR: The labor time to replace the seat belt assembly on your vehicle may take up to 0.8 hour.

WHAT YOU SHOULD DO: **Service kits for this recall will be available the week of December 3, 2012.** To have your vehicle repaired, contact your local authorized Autocar service site or email warranty@autocartruck.com on or after December 3, 2012.

PRIOR REPAIRS: If you have previously paid for repairs relating to the seat belt assembly, you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.



**NOTICE
REGARDING
LEASED VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in 49 CFR Section 577.4), as of the date of this Notice.

**OWNER RECALL
RESPONSE CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE:

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Department
551 S Washington St.
Hagerstown, IN 47346-0190
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

AUTOCAR, LLC