



September 14, 2012

Ms. Nancy L. Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590

Dear Ms. Lewis:

Reference: NHTSA Identification Number 12V-391

Enclosed are representative copies of communications relating to the 2013 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers during the week of September 17, 2012 and to begin owner notification during the week of September 24, 2012. The exact number of manufactured vehicles in the recall is 1,449.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

A handwritten signature in black ink, appearing to read "David D. Dillon".

David D. Dillon
Vehicle Compliance and Safety Affairs

Enclosure: Dealer and Owner Letter for Recall M25

cc: F. Borris



**SAFETY RECALL M25 / NHTSA 12V-391
OCCUPANT RESTRAINT CONTROL MODULE**

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2013 model year Dodge Durango vehicles equipped with third row seating.**

The problem is... **The Occupant Restraint Control (ORC) module on your vehicle (VIN: xxxxxxxxxxxxxxxx) may have reduced performance in the event of a side impact rearward of the second row seats. This could cause a third row seat passenger to have an increased risk of injury during certain crash conditions.**

What your dealer will do... **Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the ORC module. The work will take about one hour to complete. However, additional time may be necessary depending on service schedules.**

What you must do to ensure your safety... **Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. Please bring this letter with you to your dealer.**

If you need help... **If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.**

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code M25

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.