



**PRODUCT
SAFETY
RECALL**

First Notice

**Brush Chipper Axle Mounting
Hardware Replacement Kit
(IK00-1731)**

Model: BC1000XL

Serial No: 1VRY1119XD1018539

August 21, 2012

VIA USPS CERTIFIED/REGISTERED MAIL

Dear BC1000XL Owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

Vermeer has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2007-2012 Vermeer brush chippers.

According to our records, you currently own a Vermeer BC1000XL Brush Chipper. The Model and Serial Number of the BC1000XL is shown at the top right of this letter. If you no longer own this unit, please notify the Product Safety Department at:

Toll Free: 800-829-0051, extension 7060

Telephone: 641-621-7060

E-mail: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

AXLE MOUNTING BOLTS MAY LOOSEN. LOSS OF AXLE SUPPORT IS POSSIBLE.

Proper torque may not have been applied to axle mounting bolts when axle was installed. Loose axle mounting bolts may allow axle to shift or become completely separated from brush chipper frame.

DEATH OR SERIOUS INJURY POSSIBLE

Death or serious injury is possible if axle assembly shifts or separates from the brush chipper frame while being towed on a public highway.

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

IK00-1731 has been created to provide new axle mounting hardware and proper installation instructions.

This kit must be installed as soon as possible.

Please contact your authorized, independent **Vermeer dealer** immediately to arrange a mutually acceptable time and location to install IK00-1731 **at no cost** to you for labor or materials. The installation of this kit is estimated at 1 hour of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

<p>Contact your local Vermeer Dealer: NORTHEND MACHINERY (QLD) NO. 1 FULCRUM STREET RICHLANDS QLD 4077 AUSTRALIA Telephone: +61/7-3275-4888</p>

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer Product Safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the towing vehicle occupants and other drivers and passengers traveling on the public roadways. We hope that you agree that the safety benefits surpass the inconvenience.

Very truly yours,
PRODUCT SAFETY DEPARTMENT

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.