



**RECREATIONAL VEHICLE SAFETY RECALL NOTICE**

Safety Recall: 12V-367  
Safety Advisory: 12-180

«NAME»  
«ADDRESS»  
«City\_State\_Zip»

VIN: «VIN»

Dear «NAME»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Keystone RV Company has decided that certain model 2013 Bullet Premier 31BHPR Travel Trailers fail to conform to the requirements of Part 567, "Certification." As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for this recall***

The vehicles subject to this recall campaign were manufactured with the incorrect information on the Federal Identification Tag and Tire and Loading Information Label. The corrections to the tag are as follows:

- GVWR 3629 KG (8000 LB) was 3447 KG (7600 LB)
- GAWR 1996 KG (4400LB) was 1588 KG (3500 LB).
- Tire ST225/75R15D was ST205/75R14C
- Rim 15x6 was 14x6
- Tire Inflation Pressure 448 KPA (65 PSI) was 345 KPA (50 PSI)
- Cargo capacity increased by 181 KG (400 LB)

The incorrect information on the tags increases risk of incorrect tire inflation and replacement parts leading to an increased potential of tire failure and property damage.

***What we will do***

We have enclosed the corrected tags to remedy the situation.

***What we need you to do***

At your earliest convenience, apply the new Federal Identification Tag and the Tire and Loading Label over top of the existing labels. If you require assistance installing the labels, please make an appointment with your dealer and bring the unit to the dealership and they will install the label at no cost to you.

***If you have questions***

Please contact Keystone Customer Service by calling 1-866-425-4369 if you have any questions.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

Thank you for your attention and cooperation in this matter.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Sales & Service Manager

cc: National Highway Traffic Safety Administration (NHTSA)



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