



Crossroads RV
305 Hawpatch Rd.
Topeka, IN 46571

NHTSA Recall No. 12V-364
Transport Canada Recall No. 2012-249

Safety Recall Notice ***Cruiser[®]***

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Reason for This Recall

Crossroads RV (Crossroads) has decided that certain model year 2013 Cruiser brand travel trailers, manufactured between April 19, 2012 and July 17, 2012, fail to comply with the requirements of 49CFR part 567, "Certification" , and FMVSS 120 in the United States. Other trailer models manufactured by Crossroads Manufacturing, Inc. during this time period are not included in this recall.

The vehicles subject to this recall campaign were manufactured with the incorrect information on the Federal Identification Tag, Tire and Loading Information Label, and The Recreational Vehicle Cargo Carrying Capacity Label. The Federal Identification Tag lists the wrong Gross Vehicle Weight Rating (GVWR) and the wrong Gross Axle Weight Rating (GAWR). The GVWR of these vehicles was listed as 12,300 lbs. and should have been listed as 15,500 lbs. The error in the GVWR also caused the cargo carrying capacity of the trailers to be incorrect on the Tire and Loading Information Label, and The Recreational Vehicle Cargo Carrying Capacity Label. The GAWRs for the trailer were listed as 5,200 lbs. and should have been listed as 7,000 lbs. This non-compliance poses no safety issue to you but should be corrected to provide you with correct vehicle rating information.

What We Will Do

Crossroads has enclosed the corrected labels to remedy the situation and an instruction sheet.

What You Should Do

At your earliest convenience, apply the new Compliance Label over top of the existing label. If you require assistance installing the labels, please make an appointment with your dealer and bring the unit to the dealership and they will install the labels at no cost to you.



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If you have questions concerning this recall or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Crossroads fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

Mark Campbell II
Technical Services

Re: NHTSA Recall No. 12V-364
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